

ΙΝΤΟ ΣΑΙ



Guideline for the Audit of Corruption Prevention in Public Procurement

INTOSAI EXPERIENTIAMUTUA OMNIBUS PRODEST

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<u>Quality Assurance Certificate of the Chair of the INTOSAI Working Group</u> <u>on Fight Against Corruption and Money Laundering (WGFACML)</u>

This is to certify that the *Guideline for the Audit of Corruption Prevention in Public Procurement* which is placed at level *two (2)* of Quality Assurance as defined in the paper on "Quality Assurance on Public goods developed outside Due Process" approved by the INTOSAI Governing Board in November 2017 has been developed by following the Quality Assurance processes as detailed below:

(i) The project proposal was developed by the WGFACML Subgroup in consultation with INTOSAI WGFACML members;

(ii) The WGFACML Subgroup has consulted with key experts in the field and has seeked clarification on key issues as well as consulted with relevant government agencies in the subgroup member countries;

(iii) The best practices established by German, Austrian and Polish SAIs to develop quality written products have been followed and best practices in identifying and reviewing the relevant academic and industry literature have been applied;

(iv) The exposure draft was circulated to all the members of the WGFACML who had enough time to respond;

(v) The WGFACML members' opinions were duly considered while finalizing the Guideline;

(vi) The exposure draft was exposed for 45 days from April 14^{th} , 2022 to May 29^{th} , 2022 for comments of the INTOSAI Community;

(vii) The comments received were duly considered while finalizing the Guideline.

The product developed is consistent with relevant INTOSAI Principles and Standards. The structure of the product is in line with the drafting convention of non-IFPP documents.

The product is valid till **2027** and if it is not reviewed and updated by **31 December 2027**, it will cease to be a public good of INTOSAI developed outside the Due Process.

Cairo, September 2022.

President of the Accountability State Authority of Egypt

Councellor/ Hesham Badawy

Chair of the Working Group on Fight Against Corruption and Money Laundring

(WGFACML)



<u>Quality Assurance Certificate of the Chair of the Knowledge Sharing and</u> <u>Knowledge Services Committee</u>

Based on the assurance provided by the **INTOSAI Working Group on Fight against Corruption and Money Laundering (WGFACML)** and the assessment by the Goal Chair, it is certified that the **Guideline for the Audit of Corruption Prevention in Public Procurement** which is placed at level **2 (two)** of Quality Assurance as defined in the paper on "Quality Assurance on public goods developed outside Due Process" approved by the INTOSAI Governing Board in November 2017, has been developed by following the Quality Assurance processes as detailed in the Quality Assurance Certificate given by the Working Group Chair.

The product is valid till **31 December 2027** and if it is not reviewed and updated by **31 December 2027**, it will cease to be a public good of INTOSAI developed outside the Due Process.

Girish Chandra Murmu Chair of Knowledge Sharing and Knowledge Services Committee

Table of contents

۲	1 Introduction - Scope of the ISSAI	5
۳ ٤	1.1 The Fundament – Guideline for the Audit of Corruption Pr 5270)	revention (GUID 6
0	1.2 Additional – Guidance	8
٦	2 Corruption in Public Procurement	9
٧	2.1 Definition of corruption	9
٨	2.2 Types of Corruption	10
٩	2.3 Typical Risks, Factors and Impacts of Corruption in public pro-	curement12
۱.	3 Public Procurement	16
11	3.1 Definition	16
۱۲	3.2 Principles	16
۱۳	3.3 Types of Award Procedure	19
١٤	3.4 Stages of public procurement	21
10	3.5 Public procurement in times of crisis	24
) て) Y	4 Organisational Prerequisites/requirements for prevention	r corruption 26
١٨	4.1 Management of the Procurement Function	26
۱۹	4.2 Supporting instruments and tools	28
7 . 7 1	5 Corruption Prevention in simplified procurement	nt processes 30
۲ ۲	6 Corruption Prevention in Tender Procurement Pr	ocess35
۲۳	6.1 Pre-tendering Phase	35
۲ ٤	6.1.1 Needs Assessment	35
۲0	6.1.2 Planning and Budgeting	38
22	6.1.3 Specification and Requirement	39

۱۳	8 Annex	70
۲۱	7 Conclusion	69
11	6.3.3 Evaluation	67
۱.	6.3.2 Order and Payment stage	64
٩	6.3.1 Contract management stage	60
٨	6.3 Post-award Phase	59
٧	6.2.5 Contract award	56
٦	6.2.4 Negotiations	52
0	6.2.3 Bid evaluation	49
٤	6.2.2 Bid submission	46
٣	6.2.1 Request for proposal	44
۲	6.2 Tendering Phase	43
١	6.1.4 Choice of Procurement procedure	41

1 Introduction - Scope of the ISSAI

This ISSAI Guideline provides supportive guidance in relation to GUID 5270 - *Guideline for the Audit of Corruption Prevention*¹ - based on the fundamental principles of public sector auditing and does not contain any further requirements for the conducting of
 audits.

In addition, in the annex of the Guideline there will be a list of the most important
 international documents, for example INTOSAI GUID 5260 - *Governance of Public Assets*².

Basically the concepts of corruption and governance are linked: where there is poor governance, there are greater incentives and an increased likelihood of corruption. Thus, the promotion of good governance helps combat corruption. Good governance complements efforts that target corruption more directly, such as raising public awareness and strengthening the enforcement of anti-corruption legislation. There is also a reverse link: Corruption undermines governance to the extent that it distorts policy decisions and their implementation and decreases the level of public trust.

١٦ This Guideline is intended to support public auditors controlling public procurement ١٧ contracts or the individual public procurement policy of an entity (e.g. a ministry). As we ۱۸ all recently learned, times of a systemic crisis impacting every sector of public policies ۱۹ need special awareness by public auditors. Urgent and large scale public procurement ۲. can lead to lower essential requirements in public procurement. Pubic auditors must ۲١ consider how public procurement can avoid a general collapse in the standards of public ۲۲ procurement. At the same time, it must be accepted that the standards of public ۲۳ procurement will be reduced in emergency situations.

One lesson learned from the COVID 19-pandemic, with time pressure, health service shortages and less competition between public buyers, is that we need to better prepare for global challenges. In anticipation of this situation every public entity (and every government) should add in its business continuity plan a special chapter about a "fail soft system" of public procurement. The aim of a "failsoft system" is to warrant minimum

¹<u>https://www.issai.org/pronouncements/guid-5270-guideline-for-the-audit-of-corruption-prevention/</u>[access: 01.12.2021].

² <u>https://www.issai.org/wp-content/uploads/2019/08/GUID-5260-Governance-of-Public-Assets.pdf</u> [access: 01.12.2021].

standards and minimum internal controls in public procurement. These minimum
 standards have to adapted to the type of crisis - a worldwide pandemic is not comparable
 to a worldwide strike in transportation or a natural disaster. A special chapter of this
 Guideline deals with the particular challenges of public procurement in times of crisis (3.5
 Public procurement in times of a crisis).

The membership of the Sub Group comprises the representatives from Supreme Audit
 Institutions (SAIs) of ten countries: Austria, Czech Republic, France, Iraq, Malaysia,
 Namibia, Oman, Thailand, Pakistan and Poland.

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1.1 The Fundament – Guideline for the Audit of Corruption Prevention (GUID 5270)
 Corruption is one of the most dangerous threats to stability and peace. Among others,
 the SAIs have a major responsibility in the fight against this threat. Already at the XVI
 INCOSAI in Uruguay in 1998, the participating SAIs agreed on the necessity of close
 cooperation and on an appropriate exchange of information for this task.

To support the SAI auditors in preparing and conducting the audit of anti-corruption policies and procedures in government organizations within the scope of their mandate, the GUID 5270 - Guideline for the Audit of Corruption Prevention – is approved. The Guideline provides general information about the phenomenon of corruption, like costs or causes of corruption and has identified the following seven key components for an effective fight against (and prevention of) corruption, that are described in GUID 5270 in detail:

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Key Element	Main Statement	GUID 5270
		Chapter
Anti-Corruption	The "Tone from the Top" or the role model	2.1
Organizational Culture	function and full commitment of the	
	management is essential for an effective	
	corruption prevention. The whole organization	
	must demonstrate a commitment to integrity	
	and ethical values.	
Objectives/Strategy	Derived from a mission statement or vision, the	2.2
	management of an organization has to define	

Table 1: Content of GUID 5270

	long-term organizational objectives or priorities.	
	These objectives have to be consistent with the	
	overall strategy of the organization and must fit	
	the legal and budgetary framework.	
Organizational	Within an organization the responsibility for the	2.3
Responsibility for	task of corruption prevention has to be clearly	
Corruption Prevention	defined. The responsible person/unit must have	
	the competence and the resources to fulfil the	
	task according to the strategic objectives.	
Risk Management	In all government organizations, at regular	2.4
	intervals measures shall be carried out to	
	identify areas of activity especially vulnerable to	
	corruption and as warranted by circumstances.	
	This task may either be performed by external	
	or internal organization. The use of risk analyses	
	shall be considered for this purpose.	
Modules of Corruption	Based on the results of an entity's risk	2.5
Prevention (Anti-	assessment, the organization should develop	
Corruption Program)	and document a strategy for fighting corruption;	
	including identifying specific control objectives	
	and developing and implementing appropriate	
	measures and specific control activities to	
	prevent corruption.	
	A comprehensive and reasonable anti-corruption	
	programme has to be integrated into the overall	
	organizational structure. This programme must	
	focus on three elements: Prevention – Detection	
	– Reaction.	
Communication and	An effective internal and external communication	2.6
Reporting	about activities and measures for the prevention	
	of corruption is essential. This includes i. a.	
	reporting to the supervisory body or the	
	parliament or regular information for the	
	employees.	

Monitoring and	Even if the corruption prevention system is	2.7	
Modification	adequate and there are no serious corrupt or	ot or	
	anti-integrity cases, the entities have to remain		
	alert and establish continuous monitoring		
	activities. The results of monitoring and		
	evaluations should be used to improve the		
	design and implementation of corruption risk		
	management activities.		

The GUID 5270 may also be used by auditees as guidance for implementing and carrying out
 their own anti-corruption-activities following this multi-component approach.

By providing information about anti-corruption measures like basic requirements, examples
 and overall guidance, the anti-corruption endeavours of the auditees should be supported and
 strengthened by the INTOSAI community. Therefore this Guideline is intended to underline

^v the important educational and preventive role of SAIs in the fight against corruption.

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۹ 1.2 Additional – Guidance

Already during the drafting of ISSAI 5700 the participating SAIs agreed that besides the general approach of ISSAI 5700, special guidelines are needed dealing with specific vulnerable areas to corruption³. These guidelines should base on the principal elements and seven key components of the relabeled GUID 5270, but should address deeper and more specific information on certain topics for a more effective fight against corruption. This specific guideline is dealing with corruption prevention in the field of public procurement.

For 2000 to 2008, the Economic Commission for Africa estimates illicit financial flows from

 1° Africa at 242 US\$⁴. Worldwide, more than US\$ 9,5trillions⁵ are being spent by governments

1A for public procurement every year. In OECD countries, the volume of public procurement

³ E.g. at the XVI INCOSAI in Uruguay in 1998 following areas of government were named as particularly vulnerable to corruption: Collection of taxes and other sources of revenue; administration for procurement and contracts; concession of subsidies, permits, and licenses; customs; and privatization process.

⁴ United Nations Economic Commission for Africa; African Governance Report IV 2016.

⁵ Transparency International, Curbing Corruptions in Public Procurement – A practical guide: <u>https://www.transparency.org/en/publications/curbing-corruption-in-public-procurement-a-practical-</u> guide [access: 01.12.2021].

summarized up to 12% of GDP and 29% of general government expenditure in 2013⁶. In the
 Member States of the European Union, it is calculated, that around €120 billions are lost to
 corruption every year, nearly the annual budget of the EU. The European Commission
 identified corruption in public procurement as one major factor in this concern⁷. The process
 of procurement is often complicated and together with this big stake of money involved, it
 creates a lot of opportunities and temptation for improper actions.

V Large scale transnational corruption relies on sophisticated techniques to disguise the origins
 A and destinations of illicit financial flows. According to Global Financial Integrity, transnational
 A corruption worldwide is valued at an average of €1.3 trillion to €1.8 trillion annually.

A relatively stable political environment makes the EU an attractive destination for laundering
 the proceeds of crime. Research suggests that illicit activities in the EU generated about €110
 billion in 2010 – or around 1% of the EU's GDP. Meanwhile, the EU loses up to €1 trillion each
 year in tax evasion and tax fraud, according to the European Commission. Not only does this
 constitute a threat to European financial stability, it also diverts money from the public purse,
 erodes services and undermines trust in institutions.⁸

The purpose of this Guideline is to present ideas of corruption prevention in the complex process of public procurement. With that support it should support auditors to prepare and conduct audits in that field. Therefore, the Guideline will give a brief survey about the process of public procurement, provide information about typical risks and red flags and in particular, share examples and best practices for corruption prevention.

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2 Corruption in Public Procurement

۲۳ 2.1 Definition of corruption

One can state that there is no single, worldwide universally accepted definition of
 corruption. For example, the United Nations Convention Against Corruption (UNCAC)⁹

7 European Commission, Anti-Corruption Report 2014: https://ec.europa.eu/home-

⁶ OECD, Preventing Corruption in Public Procurement:

http://www.oecd.org/governance/ethics/Corruption-in-Public-Procurement-Brochure.pdf [access: 01.12.2021)

affairs/system/files/2020-09/acr 2014 en.pdf [access: 01.12.2021]

⁸ Transparency International EU, Financial flows & crime, https://transparency.eu/priority/financial-flows-crime/, [access: 26.02.2021].

⁹ United Nations Convention against Corruption (UNCAC), adopted by the UN General Assembly on 31 October, 2003 (Resolution 58/4),

https://www.unodc.org/documents/treaties/UNCAC/Publications/Convention/08-50026 E.pdf

١ does not contain a single definition of corruption, but lists several specific types or acts of ۲ corruption. There are however several so-called "working definitions" of corruption. For ٣ example, the definition used by Transparency International is "the abuse of entrusted ٤ power for private gain". The working definition of corruption adopted by the World Bank 0 Group is more oriented to the public sector. That definition is: "the abuse of public funds ٦ and/or office for private or political gain". Corruption is also defined as the abuse of ۷ public trust for private gain, and public trust is defined as the ability of stakeholders to ٨ cooperate. Public trust creates social capital, which reduces transaction costs.

⁴ The Civil Law Convention on Corruption by the Council of Europe,¹⁰ defines corruption as ¹ "requesting, offering, giving or accepting, directly or indirectly, a bribe or any other ¹¹ undue advantage or prospect thereof, which distorts the proper performance of any duty ¹⁴ or behavior required of the recipient of the bribe, the undue advantage or the prospect ¹⁴ thereof".

15 2.2 Types of Corruption

10 In terms of how widespread it is, corruption can be divided into individualized corruption ١٦ - involving a definite number of people, and collective corruption - extending to entire ١٧ interest groups. A distinction might be drawn between bureaucratic, political and ۱۸ business corruption. However, it should be kept in mind that business corruption may ۱۹ include some elements of bureaucratic corruption, and political corruption involves ۲. business corruption to a certain extent. Bureaucratic corruption "is frequently ۲١ accompanied by the propensity of administrative procedures to generate and sustain ۲۲ artificial barriers to exercise the rights of the parties, hiding essential fragments of the ۲۳ case management process, and unclear presentation of how some tasks are to be ۲٤ performed"¹¹.

The World Bank has placed emphasis on a distinction between State capture and administrative corruption, which will be discussed now. State capture refers to the actions of individuals, groups, or firms both in the public and private sector to influence the formation of laws, regulations, decrees, and other government policies to their own

 ¹⁰ Civil Law Convention on Corruption, concluded at Strasbourg on 4 November 1999, Art. 2, https://www.parlament.gv.at/PAKT/VHG/XXII/I/I_01330/imfname_057883.pdf [access: 01.12.2021]
 ¹¹ H. Egli, *Grundformen der Wirtschaftskriminalität, Fallanalyse aus der Schweiz und der Bundesrepublik* Deutschland, Heidelberg 1985, p. 72 ff.

advantage as a result of the illicit and non-transparent provision of private benefits to
 public officials¹². According to the World Bank, administrative corruption refers to the
 intentional bypass or distortion by a public official of the prescribed application of rules to
 provide advantages to others in exchange for the illicit and non-transparent provision of
 private gains to the public official¹³.

٦ Large-scale corruption, defined as grand corruption, refers to illegal activity that usually ٧ takes place at the highest levels of government by members of the political or ٨ administrative elite or people associated with them, and that generally involves ٩ substantial amounts of money¹⁴. Small-scale corruption is also defined as petty corruption. This term refers to corruption that usually involves smaller sums of money ۱. and that is committed by public servants at lower levels¹⁵. It is worth noting that 11 although the amounts of money that are exchanged in connection with petty corruption ۱۲ ۱۳ may be small, the aggregate costs for society may cause a huge effect. In addition, the ١٤ economically disadvantaged members of society suffer the most from petty corruption, as they usually are most directly affected by it.¹⁶ 10

١٦ A distinction can also be drawn according to the spheres of State and society in which ١٧ corruption occurs: in the private sector, at the interface of the private and public sectors, ۱۸ or in the public sector. By adopting the actor-centric approach towards giving and ۱۹ accepting corruptive advantages, passive and active corruption can be distinguished. ۲. Passive corruption involves the deliberate action by an official, who, directly or through ۲١ an intermediary, requests or receives advantages of any kind whatsoever, for himself or ۲۲ for a third party, or accepts a promise of such an advantage, to act or refrain from acting ۲۳ in accordance with his duty or in the exercise of his functions in breach of his official ٢٤ duties. Active corruption involves the deliberate action of whosoever promises or gives,

¹² Anticorruption in Transition: A Contribution to the Policy Debate, World Bank, Washington D.C. 2000, pp. XV-XVII.

¹³ Ibidem.

¹⁴ Helping Countries Combat Corruption. The Role of World Bank, Word Bank Washington D.C. 1997, pp. 9-10.

¹⁵ UNDP, Tackling Corruption, transforming lives. Accelerating Human Development in Asia and the Pacific. Asia and Pacific Human Development Report, 2008. Available at

http://hdr.undp.org/sites/default/files/rhdr full report tackling corruption transforming lives.pdf [access: 02.12.2021].

¹⁶Helping Countries Combat Corruption. The Role of World Bank, World Bank Washington D.C. 1997, pp. 10, 19.

directly or through an intermediary, an advantage of any kind whatsoever to an official
 for himself or for a third party for him to act or refrain from acting in accordance with his
 duty or in the exercise of his functions in breach of his official duties.¹⁷ Summing up, the
 following table shows the various ways corruption can be classified.

- 0
- ۲ Table 2: Types of corruption

Classification criterion	Categories
Type of occurrence	Collective and Individualized
Scale	Small (Petty), Large (Grand) or
	even State capture (Failed States)
Area	Political, Business, Bureaucratic
Role of actor	Passive or Active
Sectors of State and	In the private/public sector and
society	the interface between both

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A 2.3 Typical Risks, Factors and Impacts of Corruption in public procurement

There are a variety of different factors that can increase the level of corruption risks in public
 procurement:¹⁸

- Large contracts: Public procurement projects often have a huge financial dimension.
 The more money is involved, the higher is the risk or the temptation for corruption, like
 kickback payments (bribe). Additionally, these projects are harder to monitor or to
 control.
- <u>Complex technology</u>: If high-level technology is involved, there is the danger that
 public officials managing the process do not have enough knowledge to detect fraud or
 corruption.

¹⁷ "Convention against corruption involving public officials", Convention drawn up on the basis of Article K.3 (2) (c) of the Treaty on European Union in the fight against corruption involving officials of the European Communities or officials of Member States of the European Union, done in Brussels on 26 May 1997, <u>https://eur-lex.europa.eu/legal-</u> <u>content/EN/TXT/HTML/?uri=CELEX:41997A0625(01)&from=EN</u> [access: 01.12.2021]

¹⁸ List based on: U4 Issue, The basics of integrity in procurement, October 2011, No 10, page 13.

- <u>Discretion</u>: If there is a lack of transparency in the decision-making process, the risk of
 corruption in public procurement is increased. The same occurs when the discretionary
 or decision-making power is concentrated on one or less persons.
- Lack of financial and operational controls: Weak systems of internal control or external
 oversight lead to a higher level of corruption risk in public procurement. Lax
 enforcement of rules and regulations or the perceived low risk of sanctions have a similar effect.
- <u>Restricted access to information</u>: Lack of transparency concerning executive decisions
 together with a lack of public demand for information increase the risk of corruption by
 making it difficult to keep an eye on the public officials managing procurement funds.
- Time pressure: Often public procurement projects are targeted to a certain time limit for completion. This can lead to not enough time for safeguards such as due diligence tests of suppliers and competitive bidding rounds. It can also lead to appoint people who are not civil servants and are not submitted to the same rules (e.g. no statement of interests, accountability).
- Scarcity or shortage in a sector: It may happen that public buyers are themselves in competition and prefer not to comply completely with public procurement rules to be sure to contract the first and obtain the goods (e.g. health supplies).
- Conflict of interest: The risk of corruption increases when the public duties and private interests of an involved actor intersect. The position of a public official could be used to create personal benefits. This must also be observed in the public procurement process.
- Lack of ethics: Proper legal framework adopted in one country may not be enough, if
 the sufficient standards of ethics are not implemented and followed by all parties
 involved in the procurement process.
- Failure of good governance: Good governance is a key to avoid corruption. Poor
 governance arises from low quality public sector management, a lack of accountability,
 poor relations between the government and citizens, a weak legal framework, a lack
 transparency regarding public sector processes, and poor dissemination of information.
 A lack of competence and capacity due to inadequate training also contributes to failure
- A lack of competence and capacity due to inadequate training also contributes to failure
 of governance.
- Excessive Trust: Unwarranted and blind trust on a subordinate official may also lead to
 petty corruption (Failure to comply with the four-eyes principle).

- Public procurement contracts which value is below the legal threshold may cause risk of
- ^r corruption because of lack of transparency, competition and a possible lower level of control.
- r The following table provides an example¹⁹ for corruption risks at various stages of the public
- ² procurement process for infrastructure projects:
- 0 7
 - Table 3: Stages of corruption

Stages	Risks	Main actors
Project appraisal	Political influence or lobbying by private firms that biases selection to suit	Government Ministers and their offices;
	political or private interests;	Senior civil servants;
	Promotion of projects in return for party funds;	Procurement officers;
	Political influence to favour large projects and new construction over maintenance;	Private consultants (e.g.planners, designers, engineers, and surveyors);
	Underestimated costs and overestimated benefits to get projects approved without adequate economic justification.	Private persons (e.g. family members of above mentioned personnel).
Project selection, design, and	Costly designs that increase consultants' fees and contractors' profits;	Government Ministers and their offices;
budgeting	Designs that favour a specific	Senior civil servants;
	contractor;	Procurement officers;
	Incomplete designs that leave room for later adjustments (which can be manipulated);	Private consultants (e.g. planners, designers, engineers, and
	High cost estimates to provide a cushion for the later diversion of funds;	surveyors);
	Political influence to get projects into the budget without appraisal.	Private persons (e.g. family members of above mentioned personnel).

¹⁹ Example is taken from UNODC, Global Corruption Book, Chapter 11, online:

https://track.unodc.org/Academia/Pages/TeachingMaterials/GlobalCorruptionBook.aspx, based on Jill Wells, "Corruption in the Construction of Public Infrastructure: Critical Issues in Project Preparation", U4 (March 2015, Issue No 8) at 18, https://www.u4.no/publications/corruptionBook.aspx, based on Jill Wells, "Corruption in the Construction of Public Infrastructure: Critical Issues in Project Preparation", U4 (March 2015, Issue No 8) at 18, https://www.u4.no/publications/corruptionBook.aspx, based on Jill Wells, "Corruption in the Construction of Public Infrastructure: Critical Issues in Project Preparation", U4 (March 2015, Issue No 8) at 18, https://www.u4.no/publications/corruption-in-the-construction-of-public-infrastructure-critical-issues-in-project-preparation-1.pdf

r	Y	
Tender for works and supervision contracts	 Bribery to obtain contracts (leaving costs to be recovered at later stages) Collusion among bidders to allocate contracts and/or raise prices (potentially with assistance from procurement officers); Submission of bids by a single firm with different names (fake or real) especially in low budget tenders; Interference by procurement officers to favour specific firms or individuals; Going to tender and signing contracts for projects that are not in the budget. 	Procurement officers Private consultants (e.g. supervising engineer); Contractors.
Implementation	Collusion between contractor and the supervising engineer (with or without the client's knowledge) that results in the use of lower quality materials and substandard work; Collusion between contractors and the supervising engineer to increase the contract price or adjust the work required in order to make extra profits, cover potential losses, or recover money spent on bribes;	Procurement officers; Private consultants (e.g. supervising engineer); Contractors and subcontractor.
Operation and maintenance, including evaluation and audit	Agreement by the supervising engineer to accept poor quality work or work below the specification, leading to rapid deterioration of assets; A lack of allocated funds for maintenance, as new construction takes precedence in the project identification stage for future projects.	Procurement officers; Private consultants (e.g. supervising engineer); Contractors and subcontractors.

^۲ Besides risk factors also the impact of corruption in public procurement is diverse. Corruption

۳ can cause:²⁰

²⁰ Taken from: Transparency International, Curbing Corruption in Public Procurement – A practical guide, page 9f,

https://images.transparencycdn.org/images/2014 AntiCorruption PublicProcurement Guide EN.pdf [access: 02.12.2021].

- Financial Impact: e.g. goods will be purchased at a higher price or delivered in poor
 quality. This could lead to additional costs for repairs.
- Environmental Impact: e.g. failure to meet proper environmental standards or to
 achieve environmental goals.
- Impact on Health, Human Safety and other Social Goals: e.g. the increase of health
 and safety risks caused by sub-standard products or constructions.
- Y > <u>Impact on Innovation</u>: e.g. failing to provide for competitive procurement limits access
 A to innovative solutions and products.
- Erosion of Value and Trust in Government: corruption by public officials causes the loss
 of trust for public institutions, which may undermine the respect for public order and
 security, and even the functioning of the State, e.g. the tendency of tax evasion.
- Economic Impact: the public funds are invested in unuseful and unfeasible projects,
 e.g. loss of foreign investment.
- ١٤

3 Public Procurement

יז 3.1 Definition

۱۷ Public procurement is the acquisition by means of a public contract of works, supplies or ۱۸ services by the contracting authority from the economic operator chosen by the contracting ۱۹ authority. Public procurement procedure is defined broadly as a preparation, administration, ۲. award and implementation of contracts for goods, works and services. This procedure is ۲١ particularly vulnerable to fraud and corruption which can result in a non-transparent ۲۲ allocation of public funds, unequal competition, unjustified increasing costs, unnecessary ۲۳ works or supplies, not provided services etc. Corruption can also cause that the works, goods ۲٤ and services purchased are not in good quality and do not meet the public needs.

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זי 3.2 Principles

Risks of corruption can be reduced and benefits of public procurement can be maximized by
 respecting the principles of public procurement. Principles may also be used as a guide of the
 contracting authority for its decision-making. Knowledge of the following principles is essential
 to prevent corruption in public procurement:

Non - discrimination

۲ The principle of non-discrimination prohibits all discrimination based on nationality, ٣ region, membership, size of company etc. Requirements which are set by the contracting authority, need to allow access of all candidates²¹ to procurement process. ٤ ٥ For example, no preference shall be given to a local company simply without a legitimate reason or technical specifications need to avoid an advantage of a particular ٦ ۷ candidate. This principle is also broken if a candidate is excluded without a legitimate ٨ reason or a candidate is not excluded despite the fact that according to set rules he ٩ should have been excluded.

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Equal treatment

The principle of equal treatment requires that comparable situations are not treated differently and all candidates (tenderers) or suppliers involved in public procurement need to be treated equally. In this respect, award criteria need to be determined and used including weighting or decreasing order of importance equally for all bids. All candidates must be informed about the criteria and arrangements concerning the contract award process and about decisions of the contracting authority.

١٩> Transparency

۲. The principle of transparency is a key instrument to prevent corruption. This principle ۲١ requires the procurement process to be open, predictable, monitored, documented and ۲۲ auditable (reviewable). The principle of transparency also means a visibility of the flow ۲۳ of public funds throughout the public financial management. For example, contract ٢٤ notices, tender documents and criteria must be precise, complete, clear, ۲0 comprehensible and accessible to all parties including its advertisement in proper time. ۲٦ To provide an appropriate degree of information it is necessary to strike a balance ۲۷ between ensuring accountability and competition, and on the other hand, protecting ۲۸ trade secrets and respecting the confidentiality of information that can be used. The ۲٩ whole process of public procurement and evidence about decisions must be sufficiently ۳. documented, available to the public and reviewable. All candidates need to be informed

²¹ The term "candidate" can be understood and used interchangable with the terms such as a bidder, contractor or tenderer depending on the stage of the procurement process.

about the final decision of procurement procedure in time and they need to have a
 possibility to serve a notice of appeal. Transparency can also be strengthened if a
 signed contract is published.

Avoidance of conflict of interest

Conflict of interest is understood as a personal advantage or reducing the property or
 other benefit of the contracting authority. Conflicts of interest can be found in
 situations when persons involved in conducting procurement procedure can have
 influence on the result of the procedure or are not impartial and independent in relation
 to public procurement. There might be some instances when an official is transferred
 somewhere where his/her role is switched from auditee to auditor or vice versa, which
 would inflict a conflict of interest.

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Proportionality

Requirements must be appropriate to achieve the objective of procurement and must
 not go beyond what is necessary to achieve the objective. The principle of
 proportionality dictates that any qualifications and/or subject matter requirements
 must not be disproportionate or excessive and must have a natural relation to the
 goods or services being procured.

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Compliance

Public procurement has to be carried out in compliance with the relevant laws andregulations.

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Yo > Ethical behaviour

People who are involved in public procurement need a sufficient level of ethical
 standards and behaviour.

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۲۹ > Accountability

Persons involved in the public procurement process must be accountable for the
 execution of their duties and for decisions and actions taken in their area of
 responsibility.

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۳٤ > Professionalism

Public procurement needs to be professionalised, which can be supported with sufficient
 resources to public procurement and training courses to enhance professionalism. If
 procurement officials are poorly paid, badly trained or lacking a viable career path the
 risk of corruption increases.

Fairness

Contract award and implementation decisions need to be fair and impartial. Persons involved in the preparatory stage of procurement should not be involved in the following stages.

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Efficiency

The procurement process needs to be efficient. This means, that the procurement rules need to be proportionate to the value and complexity of the items to be procured.

No ➤ Integrity

Integrity refers to upholding ethical standards and moral values of honesty, professionalism and righteousness. Integrity is a cornerstone for ensuring fairness, non-discrimination and compliance in the public procurement process. Therefore, safeguarding integrity is the basis of any effort to prevent corruption in public procurement. Recognising the importance of integrity for good governance and trust in public institutions, countries should apply national integrity standards for all public officials.

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15 3.3 Types of Award Procedure

By determining the type of award procedure, the contracting authority defines the number of potential contractors participating in the competition. The choice of the type of award procedure is important for purposes of corruption prevention, because restrictions of competition increase the risk of manipulation.

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The most competitive procedure is the open procedure. The contracting authority makes known its intention to award a public contract by open procedure to an unlimited number of potential candidates by means of a notice of open procedure. Any interested candidates may submit a tender in response to a call for competition. However, there are cases when open procedure is not suitable or efficient and then contracting authorities can limit the number of candidates in different types of procedure:

Restricted procedure

The contracting authority makes known its intention to award a public contract by
 restricted procedure to an unlimited number of potential candidates. Only those
 candidates who meet technical and professional capability and experience are invited
 by the contracting authority (following its assessment) to submit a tender. Contracting
 authority can limit the number of candidates.

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Negotiated procedure

۱. This procedure is used in specific situations when the contracting authority needs to 11 negotiate the terms of the contract. The contracting authority makes known its ١٢ intention to award a public contract by this procedure to an unlimited number of ١٣ potential candidates. Only candidates invited by contracting authority (following its ١٤ assessment) may submit an initial tender which is the basis for the subsequent 10 negotiations. Procedure may take place in stages in order to reduce the number of ١٦ tenders to be negotiated. This procedure can be used also without prior advertising, ۱۷ but only in limited (exceptional) cases (extreme urgency, due to special rights when ۱۸ there is only one possible supplier, extension of existing contract etc.). If a public ۱۹ procurement system allows negotiations to be conducted by outsourced agencies and ۲. authorities obtain procurement under the framework agreements of these agencies, the ۲١ agency must also comply with the rules of public procurement.

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۲۳ > Competitive dialogue

٢٤ Contracting authorities use competitive dialogue for complex contracts such as large ۲0 infrastructure projects where the public authority cannot define the technical 22 specifications at the start. Contracting authorities set out and publish their needs and ۲۷ requirements including award criteria and indicative time frame. Only those candidates ۲۸ invited by the contracting authority may participate in the dialogue. Contracting ۲۹ authorities open a dialogue with the selected participants. The aim of the dialogue is to ۳. identify and define the means best suited to satisfying their needs. Competitive 3 dialogue may take place in successive stages in order to reduce the number of ٣٢ solutions to be discussed during the dialogue stage. The contracting authority continues ٣٣ the dialogue until it can identify the solution or solutions which are capable of meeting ٣٤ its needs. Contracting authorities then ask chosen candidates to submit their final

tenders on the basis of the solution or solutions presented and specified during the
 dialogue.

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Innovation partnership

The procedure of the innovation partnership corresponds to competitive dialogue but,
 the contracting authority uses this procedure in case of the need for an innovative
 product, service or works that cannot be met by purchasing products, services or works
 already available on the market. The procedure can enable the contracting authorities
 to run a tender competition for both the development and the purchase of innovative
 goods, works or services in a single award process.

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Simplified procurement

This procedure is reasonable in case of the award of contracts of low monetary value to
 use a simplified (small - scale) procedure. Rules of this procedure, which can be very
 simple, are different and depend on each contracting authority (or State). However, the
 principles of transparency, non- discrimination and equal treatment need to be
 followed.

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19 3.4 Stages of public procurement

The following stages are vital for public procurement processes, exceeding a specific amount
 and the simplified procedure is not applicable.

Each individual stage of the procurement process contains risky areas, which can signal a
 suspicion of corruption. On the other hand, not all problems are related to corruption and
 what can look like corruption may also be a simple error.

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Pre - tendering phase

۲۷ The procurement process starts with the analysis and assessment of the starting ۲۸ situation, needs and sources with regards to economy, efficiency and effectiveness. All ۲٩ licenses, permits and authorizations must be secured as well. The contracting authority ۳. conducts market consultations with experts or with potential candidates with a view to ۳١ preparing procurement documents and informing economic operators about its plans ٣٢ and requirements. In this context the prior information notice is published. The ٣٣ contracting authority prepares the tender documents which must include all information ٣ź the candidates need for preparing their tenders. The tender documents are published 30 and include at least the technical specifications, the requirements for the candidates'

qualification and the criteria for selecting the best bid. Nevertheless, it must be an
 unambiguous and complete description, so that all candidates have a clear
 understanding of what is required. The contracting authority also determines the type
 of award which defines the number of potential contractors participating in the
 competition.

Tendering phase

٨ The tendering phase starts with the publication of the contract notice or with the ٩ invitation of tenders. Candidates draw up tenders on the basis of the tender documents ۱. which they have received. Candidates have been submitting tenders until expiry of the 11 deadline for submission prescribed by the contracting authority. The contracting ١٢ authority opens the bids and verifies formal necessities, gualification and evaluates the ١٣ tenders received. The tendering procedure is completed by awarding the contract ١٤ (including contract award notice) or by cancelling the procedure. All relevant steps and 10 decisions concerning tendering phase must be documented in a transparent way, ١٦ monitored and examined including taking corrective measures.

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Post – award phase

۱۹ The contract and the project implementation need to be monitored and controlled by ۲. professional persons. The important aspects of monitoring and controls are assurance ۲١ of compliance with contract terms and conditions, effective communication with ۲۲ suppliers and control of suppliers, managing contract changes, guality assurance and ۲۳ delivery requirements, resolving claims and disputes and proper invoicing resulting in ٢٤ timely payment. The contracting authorities very often complement procured and ۲0 contracted works or deliveries during contract implementation and without a new 22 procurement procedure. It can be a flexible solution and it can lead to savings. On the ۲۷ other hand, it can be a tool for favouring a supplier, avoiding the open or a stricter ۲۸ procedure and increasing the price.

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- r Figure 1: Stages of public procurement²²

²² Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC, <u>https://eur-lex.europa.eu/legal-</u>

	Pre – tendering phase	
	•	
	Analysis and assessment of present situation, needs and sources, market consultations	
	4	
	Determination of the type of award procedure, prior information notice	
	•	
	Preparation and publication of tender documents	
	+	
	Tendering phase	
	•	
	Publication of contract notice or invitation of tenders, request for proposal, publishing an providing tender documents and explanations	
Bid submission, opening bids, verification of formal aspects		
	Tender evaluation, negotiation, request for additional information, explanation, selection	
L -	•	
	Contract award (including contract award notice) and contract publishing or cancelling of the procedure	
	Post – award phase	
	Contract performance (implementation, management, monitoring, auditing)	
	+	
	Invoice, payment order and payment	
	•	
	Evaluation of the procurement	
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<u>content/EN/TXT/HTML/?uri=CELEX:32014L0024&from=EN;</u> Preventing corruption in public procurement, OECD, 2016, <u>https://www.oecd.org/gov/ethics/Corruption-Public-Procurement-</u> <u>Brochure.pdf;</u> ACT 134/2016 Coll., on Public Procurement, Czech Republic, <u>https://sovz.cz/wp-</u> <u>content/uploads/2017/08/act-no.-134_2016-coll.-on-public-procurement.pdf.</u> 1 3.5 Public procurement in times of crisis

Public procurement rules are usually very detailed and auditors have to audit the overall
 compliance of all procurement steps according to these rules. The present Guideline aims to
 help auditors in conducting such checks to enforce the rules.

However, there may be situations where public managers cannot fully respect these
 procurement rules. In such cases, public auditors have to consider these limits in their audits
 and subsequently adapt their diligences.

^A The European Commission already considered the negotiated procurement procedure without
 ^q publication in case of imperative urgency to be applicable during the 2015 refugee crisis in
 ^v order to award urgent public contracts to meet the needs of asylum seekers.²³ The emergency
 ^v situation during a pandemic or natural disaster, which are comparable from the point of view
 ^v of urgency, justifies such measures and a special procedure for crisis procurement.

With its Guidelines²⁴, the European Commission approves the implementation of negotiated
 procedures without prior notice for the purpose of procuring urgently needed goods and
 services in the COVID-19 pandemic.

As an example, since 2020 and the breakout of the COVID-19 pandemic, various international entities (UNODC²⁵, OECD²⁶, EU, INTOSAI and its regional organizations) and NGO (Transparency International²⁷) have warned of the increased risks of fraud, corruption, embezzlement and money laundering in the field of purchasing healthcare products.

With the current pandemic, all countries are under extreme time pressure facing the
 worldwide competition between purchasers – including public purchasers - because of scarcity

recovery& gl=1*14igyfk* ga*MTM0OTY2NjE1OC4xNTI1Njk5Nzgw* ga F7KSNTXTRX*MTYzODUzMjIzO C4xLjAuMTYzODUzMjIzOC4w& ga=2.159167673.207606167.1638532239-1349666158.1525699780 ²⁷Transparency International, Why fighting corruption matters in times of COVID-19,

²³Art. 32 (2) c Directive 2014/24/EC of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC, <u>https://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32014L0024&from=en</u>

²⁶OECD, Policy measures to avoid corruption and bribery in the COVID-19 response and recovery, <u>https://read.oecd-ilibrary.org/view/?ref=133_133216-hn3bqtlvkw&title=Policy-measures-to-avoid-corruption-and-bribery-in-the-COVID-19-response-and-</u>

Corruption Perceptions Index 2020: Research analysis, <u>https://www.transparency.org/en/news/cpi-</u> 2020-research-analysis-why-fighting-corruption-matters-in-times-of-covid-19

or shortage of healthcare supplies. They may also need to buy goods that do not yet exist
 (like vaccines in 2020). Moreover, the pandemic can disrupt procurement teams which can
 less easily coordinate responses and may be themselves stricken by disease. Suppliers in
 return may have difficulties to bear. Lastly, public authorities have to support employment
 and therefore help their national suppliers. Such challenges do not provide the best time or
 opportunity to seek lower prices.

^v Beside this huge health crisis, further crises can result from massive disturbances such as:

a complete stop in transportation (so public purchasers can only buy local supplies, with
 no competition),

• a large-scale internet breakdown which slows or interrupts the e-procurement process,

a natural disaster with destruction of public buildings and documents,

۱۲ - a military attack.

Such crises make it more difficult for purchase teams to comply with every procurement
 rule. However, this should neither lead public services and SAIs to accept a general
 collapse of fair and efficient purchase requirements nor lead them to forget transparency
 and accountability as well as minimum standards and internal controls.

Public entities may have continuity and adaptation plans for times of crisis, including the
 procurement field.

If not, SAIs should urge the governments and relevant authorities to anticipate or cope
 with such crises by drawing up Guidelines for defining the main procurement
 requirements and internal controls that should be maintained and the other rules that
 can be simplified. As a part of an "activity continuation plan ", these Guidelines can:

announce a "fail soft system" taking into account the kind of crisis, of goods and services
 needed,

describe inescapable rules,

insist on tracking systems and methods to avoid excessive competition between buyers
 (sourcing, purchasing group).

They may be adopted in specialized documents in all Ministries and public entities according
 to sector (e.g.: health sector, information systems, defence).

They would be activated only if there is a statement of crisis or emergency issued by
 government or parliament and several basic requirements and conditions are fulfilled.

Within such a framework, SAIs would be able to adjust their audits according to theseGuidelines.

Where no Guidelines yet exist for public procurement during a crisis, decisions may be taken
 hastily and disorderly to alleviate and accelerate the purchase process while diminishing
 requirements and shortening steps. In such cases, SAIs have nevertheless to ensure that:

The decisions to lighten controls or to simplify the rules were taken in a transparent way
 by an entitled and accountable authority, allowing a democratic control.

The entity has anticipated a particular situation and endeavours to maintain fair
 competition: e.g. no supplier available in the country, or high risk of shortage (having a
 preventive policy of sourcing, joining an international purchasing group), or impossibility for a
 regular selecting committee to convene (online secured meetings...).

• Every case when a rule was not respected or a control diligence was lightened should be explainable only because of the crisis, and not for other unacceptable reasons, in order to avoid anybody taking advantage of the situation

• Some steps of internal and, if relevant, external control were still enforced.

A tracking system enables identification and punishment of any abuse by public agents,
 private consultants or suppliers.

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4 Organisational Prerequisites/requirements for corruption prevention

Before auditing a single procurement project (or its parts), it is important to assess the
 capability of the organization to conduct the project. Besides the general aspects
 mentioned in GUID 5270, this includes especially:

1) 4.1 Management of the Procurement Function

- An organization should have a strategic approach for procurement. This strategy can help e.g. to optimize the process, to assure the right competences among the staff and to achieve procurement goals. It should also deal with corruption prevention aspects.
 Functions and responsibilities of the people who are involved in process have to be clearly defined, established and documented. This includes also the responsibility for ensuring proper corruption prevention measures covering the whole process.
- These people need specialized skills regarding procurement and have to be well
 trained, especially regarding anti-corruption matters, integrity, accountability and
 transparency.
- The internal control system of an organization should especially consider the specific
 risks and complexity of public procurement processes.

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- 1 Table 4: Corruption prevention on organizational level risks, red flags, examples of non-
- ^γ compliance and preventive actions
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Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Improper	No (anti-	Uncoordinated initiation of	Implement procurement
strategic	corruption-)	processes;	strategy and procurement
approach	training needs for	Collective buying power is	manual.
	public procurement	not used.	Assuring the right tools to
	officers defined;	No supervision of the	support public
	Similar goods are	whole public procurement	procurement process.
	purchased by	process due to the lack of	
	different units to	overview.	
	different		
	conditions;		
	No manual for		
	public		
	procurement;		
	No overview of		
	annual spending		
	due to undefined		
	reporting;		
	No supporting tool		
	implemented.		
Vague	No	No analysis of corruption	Appointing a corruption
definition of	manual/guideline	risks;	prevention officer in the
responsibiliti	for public	No implementation of	procurement department.
es for	procurement;	control or corruption	
corruption	Public procurement	prevention measures.	
prevention	not covered by		
	corruption		
	prevention system.		
Improper	Missing	Supervision/audit of	Definition of clear
documentati	documentation of	procurement process is	documentation needs in

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
on of	important steps.	hampered.	the manual;
process			Use of audit-proof e-
			procurement tools.
Unqualified	No regular	Lack of understanding for	Mandatory training on a
personnel	trainings for public	corruption prevention	regular base for public
	procurement	needs.	procurement officers.
	officers.	Application of wrong	
		procurement procedures.	
Internal	No risk-control-	Increase of corruption risk	Definition of public
control	matrix for public	Lack of control measures.	procurement of a
system not	procurement.		mandatory segment of
covering			the Internal Control
public			System.
procurement			

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Typical questions auditors could ask during their fieldwork are:

- > Is there an overall strategy or policy on public procurement in place?
- Does this strategy cover corruption prevention aspects?
- Are the functions and responsibilities in the procurement process clearly defined,
 approved and documented?
- V > Is a special responsibility for corruption prevention in the public procurement defined?
- Are the people involved in the public procurement process trained regularly, including
 aspects of corruption prevention?
- Is the public procurement process well organized and are the different stages of the
 process properly documented?
- Does the Internal Control System of the organization include the special requirements
 of the public procurement process?
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- 17 4.2 Supporting instruments and tools

V Certain tools can improve the procurement process and therefore curb the opportunities for v corruption.

E-Procurement

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٣ E-procurement means that the procurement processes is conducted online. Transparency International²⁸ recommends the use of this tool as a transformative element in public ٤ 0 contracting, providing opportunities to reduce corruption during all phases of the procurement ٦ process, e.g. by improving opportunities for civil society to monitor procurement processes. ۷ By centralising all relevant information in a publicly available web portal the amount of ٨ competition and the number of supplier or applicants can be increased. Automated ٩ procedures and a reduced amount of discretion exercised by public officials also limit the ۱. opportunities for corruption. However, sufficient and effective information technology controls²⁹ (e.g. logical access control or program change) must be in place to assure the 11 ۱۲ system is functioning as planned.

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The use of e-procurement is also highly recommended by the OECD³⁰ as it strengthens
 internal anti-corruption controls and detection of integrity breaches.

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Integrity Pacts

As integrity is a major factor for proper procurement management, integrity pacts can be a
 tool to create an integrity framework by encouraging participation companies to abstain from
 bribery. The government commits to preventing corruption (including extortion) by their
 officials and to following transparent procedures.³¹

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• The tender commission (committee/board)³²

The tender commission is a collegiate body established in order to help a contracting authority to select the best contractor and conclude a public procurement contract in line with the formal standards (based on legal or internal requirements). The process of awarding public procurement is based on collaboration of a number of people. A member of the tender

 ²⁸ Transparency International, Curbing Corruption in Public Procurement – A practical guide, page 28.
 ²⁹ Working group of IT-Audit – IDI Handbook of IT-Audit for Supreme Audit Institution, 2014.
 30 OECD Recommendation of the Council on Public Procurement, recommendation VIII, https://www.oecd.org/gov/ethics/OECD-Recommendation-on-Public-Procurement.pdf) [access: 03.12.2021].

³¹Transparency International, Curbing Corruption in Public Procurement – A practical guide, page 27.

³² Depending on the respective legislation in different countries.

commission must be a fair and objective person able to perform the tasks entrusted to
 him/her, guided only by the applicable regulations, knowledge and past experience.
 Therefore, it is necessary to define the legal framework and the range of activities of the
 members of the tender commission during the proceedings.

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Prior information notice

The prior information notice aims to indicate the intention of the contracting authority to
 initiate proceedings for the public contract award. By using such an instrument, the
 contracting authority is enabled to resign from conducting the previously planned public
 procurement procedure due to the various reasons (e.g. financial ones). The prior information
 notice allows the potential contractors to be better prepared for submitting the offer. Placing
 the prior information notice about planned purchase increases the transparency of public
 procurement in the given entity.

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• Annual procurement plans

The approval of the budget by the competent authority entitles, and sometimes even obliges, the contracting authority to publicly inform potential contractors about the public procurements to be realized by the entity within the next financial year. The annual public procurement plan increases the transparency of public procurement in the given entity, simultaneously allowing the potential contractor to better prepare for participating in selected proceedings for the award of a public contract.

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Centralization of procurement purchases

The institution of a central purchasing body allows for centralizing the purchasing activities for
 the needs of various contracting authorities, as opposed to only for one contracting authority.
 The main objective of procurement purchases centralization is to accumulate savings.

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5 Corruption Prevention in simplified procurement processes

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Simplified (small - scale) procedure is reasonable to award low monetary value contracts
 however, rules of this procedure, could be very simple and different, based on the needs of
 the each contracting authority (or State). Further, the principles of transparency, equal
 opportunity, equal treatment and freedom of competition need to be strictly adhered.

The simplified procedure can also be reasonable in large – scale procedures for situations of

ro crisis and systemic risk of corruption because of time pressure and scarcity of the supply.

The following table depicts the specific risks of this phase, associated red flags, examples of
 non-compliance and possible preventive actions.

Table 5: Simplified procurement – risks, red flags, examples of non-compliance and preventive actions

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Risk	Red Flags	Examples of Non-	Preventive Actions
		Compliance	
Direct	Unfair practices	Direct procurement is	Decrease the volume of
contracting,	or favouritism;	likely to result in	contracts awarded without
non-	Beneficiaries	wasteful spending;	competitive procedure;
competitive	within	Increased corruption	Audit should monitor and
contracts	organization.	risks.	scrutinize directly awarded
			contracts;
			Communicating these risks to
			management and clients.
Inconsistent	Contracting	Favour Award to some	Assessment of contract risk
and non-	process is not	tenderer;	factors that may put a
compliant	transparent	Complaints from	procurement at risk;
contracting	and/or	tenderers;	Recording the risks and
and	equitable,	Mistrust by bidder;	identifying the response
procurement	leading to a		strategies in the approval
practices	damaged	Lack of reputation to	documents;
	reputation and	organization.	Ensuring that risks are re-
	negative		assessed in the procurement
	publicity.		when circumstances dictate, as
			part of monitoring and
			continuous improvement.
Incidents of	Awarded to a	Unable to submit	Use commercially acceptable
perceived and	single supplier	quotations by some	terms;
actual non-	instead number	bidders;	Improve tender planning;
compliance.	of other	Sole-source packages in	Consult with legal department,
	contractors, as	the past without	as needed;
	this service is		

Risk	Red Flags	Examples of Non-	Preventive Actions
		Compliance	
	commonly available.	justification and increased cost; Misuse of resources; Most suitable product not obtained.	Provide staff with appropriate tender planning and procurement skills Evaluation.
Providing inadequate information	Irregular information to favour some bidders; Inclusion of rare or specific conditions.	Increased procurement costs; Unethical conduct; No equal opportunity for all tenderers; Misinterpretations on need or under or over estimates lead to wrong product or service in quotations and they are not comparable.	Ensure all bidders have same and equal information; Use standard conditions; Review tender documents to ensure evaluation criteria clearly specified.
Non- compliance with regulations and approved policies	Non-compliance	Unethical conduct; Penalties or fines from law monitoring agencies (law enforcement).	Checklist to ensure applicable laws and regulations
Procurement records are not maintained	Adequate and appropriates records are not maintained throughout the procurement process and provide sufficient	Unable to audit or independent review.	Maintain the procurement record and checklist is clearly stated in Standard Operating Procedure (SOP)

Risk	Red Flags	Examples of Non-	Preventive Actions
		Compliance	
	information.		
No SOP on	Procurement	Misuse of power and	Ensure a proper SOP provided
quotation	SOP on	possibility of corruptions	and complied.
provided	planning,	and conflict of interest	
	preparing	risk.	
	documents,		
	inviting and		
	receiving		
	offers,		
	evaluating and		
	accepting		
	quotation is not		
	clearly stated		
Split	Value of	Increase of corruption	Well defined needs for simplified
billing/split	purchase is	risk;	procurement;
procurement	close below	Spending more money;	Manual with clear definition of
	threshold;	Lack of control due to	simplified procurement process;
	High number of	non-competitive	Auditing and monitoring
	simplified	procedure.	simplified procurement.
	procurements.		
Providing	Irregular	Increased procurement	Ensure all bidders have same
inadequate	information to	costs;	and equal information;
information	favour some	Unethical conduct;	Use standard conditions;
	bidders;	No equal opportunity for	Review tender documents to
	Inclusion of	all tenderers;	ensure evaluation criteria
	rare or specific	Misinterpretations on	clearly specified.
	conditions.	need or under or over	
		estimates lead to wrong	
		product or service in	
		quotations and they are	
		not comparable.	

- ^r Typical questions auditors could ask during their fieldwork are:
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- Was the advertisement published in a transparent and competitive way through a State Procurement electronic platform?
- Was the bidder described clearly, unambiguously and comprehensively, giving precise characteristics of what was to be supplied, so that all concerned had an equal understanding of requirements and that clarification or amendments are not necessary?
- Were technical requirements set strict enough to guarantee the desired
 performance without being unnecessarily tight to exclude favourable bids that don't
 comply with all requirements?
- Did technical specifications (required characteristics of a material, product, supply or service) grant equal access for bidders, containing no feature that directly or indirectly discriminate in favour, or against, any bidder, product, process or source?
- Did technical specifications exclude any reference to a specific make or source, to a particular process, to trade marks, patents, types or to a specific origin or production, thus preventing favouring or eliminating certain undertakings or products?
- Was all information provided reached to all bidders and had all of them equal opportunity?
- When such references were made, was a precise description of the performance not
 otherwise possible and were those references accompanied by the words "or
 equivalent". If equivalent mentioned, were the specifications clear?
- Has any checklist been prepared to ensure all processes are approved policies and procedures?
- V > Does an approval from appropriate authority exist?
- YA > Is a clear description goods or services to be procured?
- Y٩ >> Is an integrity pact implemented?
- "• \rightarrow Has a market survey been undertaken for value for money?
- γ > Does the procurement officer comply with the provided SOP?
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To illustrate the danger of corruption in case of simplified procurement an **example** based on the experience of a specific SAI is given:

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During fieldwork, auditor investigated that senior purchase manager of had an alleged close
 relationship with supplier Z. It was established there was an ongoing tender where the
 specifications were submitted by senior manager and Z was on the list of bidders. Z was
 identified as receiving favourable treatment from senior manager during the tender scoping. Z
 had perfect bid paperwork, including insider technical specifications. The senior Manager
 raised the procurement paperwork for Z only after the work had already started.

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A 6 Corruption Prevention in Tender Procurement Process

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•• 6.1 Pre-tendering Phase

1) The Pre-tendering phase consists of four individual consecutive steps:

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- γ^{r} > the assessment of the need for a procurement
- 1ϵ > a planning and budgeting phase
- 1° > defining the specifications
- 17 > the choice of the procurement procedure
- ١٧

Objectives of an efficient and unbiased pre-tendering-phase are to use methods that reduce
 or eliminate risks of inaccurate opinions influencing decisions that affect the pricing of the
 procurement. All resources and experience should be used and coordinated to prepare
 estimates and definitions. Knowledge, continuous training and market evaluation are the
 basis for the unbiased start of a procurement-action.

In the following paragraph a short description of each step and possible risks of corruption
 within the steps is given. Also, an overview of red flags, possible consequences of corruptive
 behaviour and preventive actions against such behaviour is delineated.

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۲۷ 6.1.1 Needs Assessment

The procurement process normally starts with the phase of needs assessment. This phase is

- hallmarked by the analysis and assessment of present situation. The process can be based on
- r and the information can be obtained through desk research, interviews, surveys, review of

relative documentation or focused studies as well as questionnaires and/or interviews with

 $^{\gamma}$ focus groups such as management and users.

Common and exemplary risks³³ for this phase are the under- or overstatement of the need,
 the misinterpretation of the need, a "non-existing" need, a shortage of time, a lack of

• capacity/capability within the procurement staff, and possible political or economic influence

¹ The following table depicts the specific risks of this phase, associated red flags, examples of

^v non-compliance and possible preventive actions.

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Table 6: Needs assessment – risks, red flags, examples of non-compliance and preventive
 actions

Risk	Red flags	Examples of Non- Compliance	Preventive Actions
Understate	Considerable	Purchase of unsuitable	Profound and unbiased
ment of the	deviation compared to	products, services,	analysis of needs.
need	previous purchases.	works and projects	
		Need not satisfied.	
Overstatem	Considerable	Waste of funds;	Profound and unbiased
ent of the	deviation compared to	Infrequent use.	analysis of needs.
need	previous purchases.		
Misinterpret	Lack of	Purchase of not most	Profound and unbiased
ation of	documentation in the	suitable product or	analysis of needs.
user needs	purchase-file.	service;	
		Loss of Time;	
		Increased costs;	
		Possible downtime.	
Impractical	Hints in	Inadequate responses	Obtain clear statement of
timeframe	correspondence with	from tenderers;	work and definition of
	tenderers.	Delivery schedule not	need;
		met;	Improve forecasting and

³³ The risks described herein may indicate corruptive actions or behavior, but could also be the result of mismanagement without the intention of criminal behavior.

	Reduced competition.	planning;
		Improve
		consultation/communicati
		on with users and
		tenderers.

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Typical questions auditors could ask during their field work are:

- Was there a reasonable justification for the need of the purchase, especially when
 made towards the end of the financial year?
- Were the performance conditions in the request comprehensive and unambiguous?
- Was the performance described clearly, unambiguously and comprehensively, giving precise definition of the characteristics of what was to be supplied, so that all concerned had an equal understanding of requirements and that clarification or amendments are not necessary?
- Were technical requirements set strict enough to guarantee the desired performance without being unnecessarily tight to exclude favorable bids that don't comply with all requirements?
- > Did technical specifications (required characteristics of a material, product, supply or service) afford equal access for tenderers, containing no feature that directly or indirectly discriminate in favor, or against, any bidder, product, process or source?
- Were technical specifications formulated by reference to performance or functional
 requirements admitted by the respective legal framework?
- > Did technical specifications exclude any reference to a specific make or source, to a particular process, to trade marks, patents, types or to a specific origin or production,
 thus preventing favoring or eliminating certain undertakings or products?
- When such references were made, was a precise description of the performance not
 possible? Were those references accompanied by the words "or equivalent"?
- ۲٤
- To illustrate the danger of corruption at this early phase of a procurement action an **example** based on the experience of a specific SAI is given:
- ۲۷

During their field work the auditors compared the technical specification for maintenance of IT-equipment with the general requirements of such service. The documentation was written in such a way that only one vendor firm could meet all specifications. In the purchasedocumentation the auditors also found hints for collusion between the purchasing division and
 one agent of the vendor firm. The auditors came to the result that it was intended to pay one
 purchasing agent a specific amount of money after the award of the contract.

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• 6.1.2 Planning and Budgeting

To prevent corruptive influence in the procurement process a sound and profound planning
 and budgeting of the individual procurement is essential.

^A Tools to achieve the most realistic budget information are the analysis of previous
 ⁹ procurements and an actual market research.

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Table 6: Planning and Budgeting – risks, red flags, examples of non-compliance and preventive actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Insufficient/	Additional claims	Delay in making the	Improve financial
unrealistic	from the vendor	purchase;	forecast and planning;
funding	firms;	Additional costs for re-	Obtain appropriate
	Supplementary	tender.	approvals before starting
	requests.		a procurement process.
Probity	Increasing project	Increased procurement	Implement best practice
issues	cost after award of	costs;	policies, guidelines and
	contract;	Misuse of resources;	practices;
	Quality of product	Most suitable product not	Maintain ethical
	or service	obtained;	environment;
	questionable.	Unethical conduct.	Improve training of
			personnel;
			Install suitable controls
			and reviews.

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Typical questions auditors could ask during their field work are:

- ۱٥
- > Did the public authority identify the full contract value and include options and
 provisions for renewals?
- Was the estimation of contract value in accordance with the criteria fixed in the
 Directive?

- > Is there any evidence that the works or supply required was subdivided in order to
 remain below levels of authorization or procedure?
- r > Was the estimated contract value based on realistic and updated prices?
- ϵ Was the estimated contract value in line with the final cost of the contract awarded?

An **example** for corruptive behaviour in this specific step of the procurement process is as
 follows:

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٩ Some years ago, a government agency planned to expand an already existing office building. 1. The estimated funds for this project were - compared to other projects in previous years -11 unrealistically low. This precluded competition in such way that only one firm submitted an ۱۲ offer. This company was awarded the contract. During the construction phase the company ۱۳ claimed several times for supplements and additional funds. The auditors detected an ١٤ arrangement between a person in the planning staff, a procurement officer and the vendor ۱٥ firm to prevent competition by underestimating the project cost. After contract award the ١٦ vendor firm increased the overall project cost with several amendments to the basic contract. ١٧

14 6.1.3 Specification and Requirement

A clear definition of the required goods/services is the basis for an efficient tender-phase. This
 definition should be based on a standardized procedure (rules), outlined e.g. in a
 procurement-handbook or guideline. Possible splitting procedures need to be investigated and
 eliminated.

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The requirements and specifications should be simplified to avoid or at least minimize solesource-procurements. Also, terms like "emergency", "immediate" and "exceptional" need an explanatory statement and should only be accepted in exceptional cases or extraordinary situations.

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All staff involved in the definition of requirements and specifications need to be identified.
 This includes also middlemen and vendors.

Included in the requirements and specifications should be a paragraph, that bidding companies obligate themselves to comply with anti-bribery and anti-corruption laws and regulations.

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- 1 Table 7: Specification and Requirement risks, red flags, examples of non-compliance and
- ۲ preventive actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Narrow	Use of brand	Fewer alternatives;	Use of functional and
definition or	names.	Most suitable product	performance specifications.
commercial		or service may not be	
specification		obtained;	
		Increased costs.	
Definition of	Specifications not	Need not satisfied;	Ensure specification is
inappropriate	in accordance with	Time lost;	consistent with needs
product or	previous or	Increased costs;	analysis:
service	comparable	Possible downtime.	Improve market
	purchases.		knowledge;
			Use functional and
			performance specifications.
Biased	Inadequate	Most suitable product	Use of functional and
specification	responses from	or service may not be	performance specifications;
	tenderers;	obtained;	Implement a control;
	Claims concerning	Increased costs.	Mechanism to review
	unfair dealings.		specification before
			release.
Inadequate	Big variety of	Insufficient responses;	Be familiar with
requirements	offers.	Products offered not	requirements;
and criteria		meeting needs;	Use of functional and
for selecting		Difficult to evaluate;	performance specifications;
the most		Restriction in	Use an Expression of
advantageous		competition;	Interest or Request for
offer		Elimination.	Information to clarify
			requirements.

Typical questions auditors could ask during their field work are similar to those asked also
 for the phase of needs assessment. Such questions could be:

- Was the performance described clearly, unambiguously and comprehensively, giving
 precise definition of the characteristics of what was to be supplied, so that all persons
 concerned had an equal understanding of requirements and that clarification or
 amendments are not necessary?
- Were technical requirements set strict enough to guarantee the desired performance
 without being unnecessarily tight to exclude favorable bids that don't comply with all
 requirements?
- Did technical specifications (required characteristics of a material, product, supply or service) afford equal access for tenderers, containing no feature that directly or indirectly discriminate in favor, or against, any bidder, product, process or source?
- Did technical specifications exclude any reference to a specific make or source, to a particular process, to trade marks, patents, types or to a specific origin or production,
 thus preventing favoring or eliminating certain undertakings or products?
- When such references were made, was a precise description of the performance not
 possible? Were those references accompanied by the words "or equivalent"?
- ١٦

To illustrate the danger of corruption at this phase of procurement another **example** based
 on the experience of a specific SAI is given:

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During an audit the representatives of the SAI revealed that purchase-actions repeatedly contained restrictive technical specifications leading to only one vendor firm without giving a sole source justification. An analysis of the purchase documentation came to the result that the vendor firm had influenced a purchase agent to eliminate competition by paying a bribe.

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10 6.1.4 Choice of Procurement procedure

To avoid corruption and bribery full and open competition is deemed to be the best procurement-procedure. This includes public notification of the bidding opportunities. The steps of the bidding process and contract terms and conditions need to be defined and published. This also comprises the criteria for choosing the winner.

Only sealed bids shall be accepted, opened in the presence of all bidders at a specified time
 and place.

The evaluation of the bids has to be carried out by competent unbiased staff. The whole
 process needs to be documented to allow future audit and evaluation.

Simplified procurement procedures like sole-source-procurements need to be avoided to the

^Y highest extent possible. But if simplified procurement procedures are used, a valid

- ^{π} justification has to be included in the purchase-documentation.
- ٤
- Table 8: Choice and Organization of Procurement procedure risks, red flags, examples of
- ۲ non-compliance and preventive actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Failure to	Only one or very	Lack of offers from	Improve procurement
identify	few offers.	suitable tenderers.	planning;
potential			Improve market research.
sources			
Selecting	Inadequate	Need to seek offers	Improve implementation
inappropriate	responses from	again;	of procurement policies,
method	potential vendor-	Possible cost variations;	guidelines and practices;
	firms in purchase-	Failure to obtain value for	Improve tender
	files;	money.	documentation and
	Complaints from		clearly identify the
	vendor firms.		evaluation criteria in
			Request for Tenders;
			Provide staff with
			appropriate training and
			experience

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A **Typical questions** auditors could ask during their field work are:

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- \sim Was the procurement process clearly organized and documented?
- > Were all referring tasks allocated?
- Were all steps of the bidding process and contract terms and conditions clearly defined
 and published?
-) ε > When and how were they published?
- Yo > How was the team evaluating the bids trained and were they competent?
- > Was sole-source procurement justified and documented?

Also, for this phase of procurement an **example** based on the experience of a specific SAI
 ^r can be given to illustrate possible corruptive actions:

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During an audit the auditors analysed the purchase-file of a construction project. They found
 several letters from potential vendor-firms complaining for not being invited to submit a
 proposal. The responsible purchase agent has deliberately minimized competition by
 excluding potential vendors from the competition. The reason for this behaviour was an
 arrangement between the agent and one specific company.

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•• 6.2 Tendering Phase

Independently from the selection procedure (negotiated procedure restrictive procedure etc.)
there are five common steps of the tendering process, depending on the selected process of
procurement:

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- N ➤ Request for proposal
- >YY ➤ Bid submission
- NA ➤ Bid evaluation
- ۱۹ > Negotiation
- Contract award
- ۲۱

The objectives of an efficient and unbiased tendering-phase are to provide equal opportunity
 to all eligible tenderers by issuing complete specifications, information and timeline. An
 impartial evaluation is based on agreed yardsticks or conditions to select the best proposal.
 Later, negotiations with selected tenderers to remove any reservations have to be performed.
 During this process, risks have to be eliminated, e.g incorrect or inappropriate specifications,
 restricting information, subjectivity in decision-making, evaluation not on specified criteria,
 personal interests or corruptive behaviour.

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In the following paragraph a short description of each step and possible risks of corruption
 within the steps is given. In addition, an overview of red flags, possible consequences of
 corruptive behaviour and preventive actions against such behaviour is delineated.

6.2.1 Request for proposal

The Request for proposal process objective is to provide equal opportunity for all suppliers
 and normally starts with clear definition of requirements with specifications, timelines,
 evaluation criteria etc.

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Common and exemplary risks for this phase are the asymmetric information, under- or
 v overstatement of the need, the misinterpretation of the need, terms and conditions
 A unacceptable to tenderers such as delivery schedule etc.

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The following table depicts the specific risks of this phase, associated red flags, examples of
 non-compliance and possible preventive actions.

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Table 9: Request for proposal – risks, red flags, examples of non-compliance and preventive
 actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Terms and	Considerable	Unability to submit	Use standard and
conditions	deviation compared	quotations by some	appropriate
not comply	to previous	tenderers.	documentation;
with	purchases,		Improve tender planning;
technical	including difficult or		Consult with legal
specifications	impossible		department, as needed;
and/or legal	conditions to favour		Use commercially
requirements	some tenderers;		acceptable terms;
	Need not specified.		Provide staff with
			appropriate tender
			planning and procurement
			skills;
			Evaluation as per request
			for proposal.
Providing	Asymmetric	Increased procurement	Ensure all tenderers have
inadequate	information to	costs;	same and equal
information	favour some	Misuse of resources;	information;
	tenderer;	Most suitable product	Use standard conditions;
	Inclusion of rare or	not obtained;	Review tender documents

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
	specific conditions;	Unethical conduct;	to ensure evaluation
	Need not specified	No equal opportunity	criteria clearly specified.
	clearly.	for all tenderers;	
		Misinterpretations on	
		need or under or over	
		estimates lead to	
		wrong product or	
		service in quotations	
		and they are not	
		comparable.	
Non-	Non-compliance	Unethical conduct;	Checklist to ensure
compliance		Penalties or fines from	applicable laws and
with laws,		law monitoring	regulations.
regulations		agencies.	
and			
approved			
policies and			
procedures			

Typical **questions** auditors could ask during their field work are:

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Were the performance and delivery conditions in the request comprehensive and unambiguous?

- Was the performance described clearly, unambiguously and comprehensively, giving precise definition of the characteristics of what was to be supplied, so that all concerned had an equal understanding of requirements and that clarification or amendments are not necessary?
- Were technical requirements set strict enough to guarantee the desired performance
 without being unnecessarily tight to exclude favourable bids that don't comply with all
 requirements?
- Did technical specifications (required characteristics of a material, product, supply or service) afford equal access for tenderers, containing no feature that directly or indirectly discriminate in favour, or against, any bidder, product, process or source

- Were technical specifications formulated by reference to performance or functional
 requirements admitted by the respective directorate or department ? Were technical
 specifications are accurate and impartial?
- Did technical specifications exclude any reference to a specific make or source, to a particular process, to trade marks, patents, types or to a specific origin or production, thus preventing favouring or eliminating certain undertakings or products?
- When such references were made, was a precise description of the performance not
 otherwise possible and were those references accompanied by the words "or
 equivalent". If equivalent mentioned, did the specifications clear?
- All information provided reached to all tenderers and all of them have equal
 opportunity
- Was the procurement information disclosed to public?
- Issue of RFP or request for quotation (RFQ) as per applicable laws, approved policies
 and procedures? Whether any checklist was prepared and duly reviewed to ensure
 compliance of the above.
- Request for proposal is issued for all similar requirements of organization and not
 scaled down to adhere the approval limits mentioned in law or policy?
- ↑ > Approval from appropriate authority exists?
- ۱۹

To illustrate the danger of corruption at this early phase of a procurement action an **example** based on the experience of a specific SAI is given:

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During their field work the auditors compared the technical specification for one product with the general requirements of such service and some rare conditions. The documentation was written in such a way that only one vendor firm could meet all specifications. In the purchasedocumentation the auditors also found hints for collusion between the ordering directorate and one agent of the vendor firm. The auditors came to the result that it was intended to pay one purchasing agent a specific amount of money for some products with rare conditions without business need. There may be some kickbacks while buying the products.

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די 6.2.2 Bid submission

The objective of the Bid submission process is to provide clarifications to all tenderers as requested by them, obtain all completed bids in closed envelope in specified place before due date and time and place s mentioned in Request for Proposal. Results after opening the closed envelops need to be published as soon as possible.

Common and exemplary risks for this phase are the asymmetric information, disclosure of
 confidential information, lack of process to receive closed envelops, no response from quality
 suppliers etc.

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The following table depicts the specific risks of this phase, associated red flags, examples of
 non-compliance and possible preventive actions.

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Table 10: Bid submission – risks, red flags, examples of non-compliance and preventive
 actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Failure to	Claims of unfair	Offers with	Implement standardised
adequately	practices.	qualifications by	procedures for responding
address enquiries		tenderers;	to enquiries in writing
from tenderers		Withdrawal of	Provide staff with
		offers;	appropriate tender
		Favour Award to	management training and
		some tenderer.	experience;
			Respond in a timely manner
			to enquiries to all tenderers
			even one tenderer asked
			the information;
			Allow adequate time for
			tenderers to respond.
Actual or	Claims of unfair	Complaints from	Implement standardised
perceived	practices or	tenderers;	procedures for responding
favouritism in	favouritism.	Mistrust by	to enquiries in writing;
providing		tenderers;	Provide staff with
information or		Lack of reputation	appropriate tender
breach of		to organization.	management training and
confidentiality			experience;
			Respond in a timely manner
			to enquiries to all tenderers

Risk Red flags		Examples of Non-	Preventive Actions
		Compliance	
			even one tenderer asked
			the information;
			Allow adequate time for
			tenderers to respond.
Insufficient	Inclusion of rare	Insufficient number	Need to undertake process
number of	or specific	of responses.	again.
responses	conditions to		
	favour some		
	tenderer over		
	the others.		
No response from	Tenders were	No response from	Need to repeat the process.
known quality	published in less	known quality	
suppliers	known	suppliers;	
	newspapers;	Reduced	
	Vast difference	competition.	
	between		
	estimated and		
	bid prices.		
Bid rigging	Repeatedly the	Reduced	Market research,
	same bidders	competition;	information about similar
	are involved in	Quality of product	procurement, clear
	procurement;	can be	definition of specifications,
	Prices in bides	compromised.	open procedure can reduce
	are higher than		the risk of corruption.
	estimated value.		

Typical **questions** auditors could ask during their field work are:

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- Were fair and impartial procedures in place in relation to receiving and opening of quotations?
- Were quotations or bids held in secure location prior to the closing time for quotes?
- V > Were all the received quotes marked with the time and date of receipt and recorded in
 A an appropriate schedule or register?

١	\triangleright	Were all quotation forms and quotation schedule pages signed in the appropriate
۲		manner?
٣	\triangleright	Have the procedures for any late quotations been followed or excluded as per approved
٤		procedures?
0	\triangleright	Were tenders with any errors treated as per approved procedure?
٦ V		Were all the tenderers provided with information, even if a request for clarification was raised by a tenderer?
٨	\triangleright	Was the information provided by tenderers kept confidential?
٩		Were all documents kept secured in safe place?
۱۰ ۱۱		Has any checklist been prepared to ensure all process as per approved policies and procedures?
۱۲ ۱۳	\blacktriangleright	Have the details of authorized persons to open the box or receive bids and orderly mechanisms for this topic been made public?
1 É 1 O		Is the segregation of duties of the tender officer in charge clearly defined?
١٦	To illu	istrate the danger of corruption at this early phase of a procurement action an example
) V) A	based	on the experience of a specific SAI is given:
19	Durin	g their field work the auditors compared the documents and quoted price for one tender
۲.	wrote	differently in numerals and alphabets. However, management accepted the bid to give
۲۱	favou	rable treatment for tenderer as one price quoted is less than all other quotations
۲ ۲	receiv	ed. There might be some kickbacks (bribes) while buying the products.
۲۳		
۲ ٤	6.2.3	Bid evaluation
70 77	The o	bjective of bid evaluation process is to fairly evaluate all received quotations technically
۲۷		nancially by an independent tender committee to select best tenderer to obtain optimum
۲۸		from the tender process.
۲٩		
۳.	Comn	non and exemplary risks for this phase are the inappropriate delegation, noncompliance
۳١	with	laws and regulations, favouritism, evaluation not as per criteria in the Request for
٣٢		rement (RFP), lack of proper training for committee, subjective evaluations, conflict of
٣٣	intere	ests etc.
٣٤		
۳0	The c	riteria for selecting the most advantageous offer (bid evaluation) allow to evaluate the
37		itted offers, they express the intentions of the contracting authority and also indirectly

describe the subject of the purchase. The criteria for selecting the most advantageous offer
 aim to ensure the transparency of the offer selection, to increase the legal certainty and the
 standardization of all public procurement procedures.

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• The following table depicts the specific risks of this phase, associated red flags, examples of

- ۲ non-compliance and possible preventive actions.
- ٧

^A Table 11: Bid evaluation – risks, red flags, examples of non-compliance and preventive

۹ actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Failure to	Inconsistent	Possible complaints	Improve tender assessment
follow	evaluations;	from tenderers;	and evaluation processes in
effective	Subjective not	Selection of	line with organization policies;
evaluation	objective;	inappropriate	Provide staff with appropriate
procedures	Evaluation of	tenderer;	tender assessment and
	offers.	Legal issues.	evaluation training and
			experience;
			Maintain all relevant
			documentation, audit and
			review evaluation procedures;
			Ensure that Evaluation
			Committee members declare
			conflicts of interest with proper
			sign-off;
			Accountability measures.
Breaches of	Claims of	Loss of faith in	Maintain, audit and review
security	unethical or	organization.	security procedures;
	unfair		Provide staff with appropriate
	practices.		training and experience and
			monitor performance;
			Ensure that Evaluation
			Committee members
			understand and sign

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
			Confidentiality Agreements.
Offers fail to	Claims of	Need to call tenders	Conduct market research and
meet needs	unethical or	again;	improve knowledge;
	unfair	Additional costs;	Improve tender documentation
	practices	Delay in delivery.	with proper specifications and
			suitable criteria.
Failure to	Claims of	Complaints from	Ensure evaluation criteria
identify a	unethical and	tenderers;	contain the critical factors on
clear winner;	unfair	Loss of faith in	which the assessment of
Decision made	behaviour.	organization.	tenders will be based and that
on subjective			they are clearly identifiable to
grounds.			tenderers in tender
			documents;
			Ensure evaluation criteria are
			appropriate and measurable;
			Ensure that Evaluation
			Committee members sign
			Declaration of Conflict and
			Confidentiality Agreements;
			Accountability measures;
			Tenders should be awarded
			based on evaluation criteria
			mentioned in RFP;
			Implementation of effective
			whistleblowing policy and
			controls and educate all
			responsible officials.

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Typical **questions** auditors could ask during their field work are:

- Have the members of the tender commission been chosen in a transparent and impartial manner?
- How have the responsibilities of each member of the tender commission been
 individualized?

١		Were fair and impartial procedures in place in relation to evaluation of bids and
۲		selecting the most appropriate tenderer?
٣	\triangleright	Was the evaluation criteria mentioned in RFP or RFQ duly adhered for technical and
٤		financial selection of bids?
٥	\succ	Were all the tender committee members present and quorum available for decision?
٦	\succ	Were all tenders opened at the specified time and place in the presence of the
٧		members of the Committee?
٨	\triangleright	Are there appropriate and measurable evaluation criteria for bid evaluation?
٩	\succ	Is there a conflict of interest between the members of the Commission and the
۱.		bidders?
11	\succ	Have the members of the Commission and the associated committees been given
۱۲		adequate training to obtain an appropriate tender selection at the best prices?
۱۳	\triangleright	Has any checklist been prepared to ensure all process adhered as per approved policies
١٤		and procedures?
10	\succ	Whether all documents along with required bonds such as performance bond, insurance
١٦		etc are available?
1 V	\triangleright	Is the selection of appropriate tenderer acceptable as per applicable laws and
١٨		regulations?
۱۹	\triangleright	Has the selected tenderer accepted all conditions as per RFQ or RFP?
۲.		
71		istrate the danger of corruption at this phase of a procurement action an example
77	based	on the experience of a specific SAI is given:
۲۳		
۲ ٤		g their field work the auditors compared the documents and noted the management had
70		dered training as a factor to evaluate tenders and had provided more preferential
22		nent for the selected tenderer. However, this requirement has not been mentioned in
77		valuation criteria in RFQ/RFP. Based on further investigation, it was determined that the
۲۸	•	ctive department management had accepted kickbacks to prefer the selected tenderer.
۲۹	The r	esponsible authorities initiated the necessary measures.
۳. ۳۱	6.2.4	Negotiations
37	•••	
٣٣	The	negotiations process objective is to discuss with best tenderer to remove any
٣٤	qualif	ications they put or negotiate for the benefit of public. The negotiation phase is one of

the important stages that precedes the conclusion of the contract with the winning bid in the

tender for determination of obligations and rights of the parties to the contract. This stage
 ends at a time when the parties agree on the legal issues and clauses of the contract. This
 approval is the dividing line between the negotiation stage and the contract stage.

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• Common and exemplary risks for this phase are no response from selected bidder,

۲ Non-agreement on the terms of the proposed contract between the contractual parties/failure

 $^{\rm V}$ $\,$ to secure the mandatory conditions and reaching an agreement regarding the contract privacy

^A policy / the existence of unfair or cumbersome conditions on the bidder / Agreed upon.

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The following table depicts the specific risks of this phase, associated red flags, examples of
 non-compliance and possible preventive actions.

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- ۰.۳

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Not matching	Contract	Delivery delays;	Ensure potential suppliers
the	disputes.	Cost variations;	aware of requirements
expectations of		Reduction in value for	before submitting
buyer and		money;	quotations;
tenderer		Purchase of less	Improve communication,
		suitable product;	including ensuring that
		Inefficient use of	Conditions of Contract form
		resources.	part of the Request for
			Tender.
Deadlock on	Contract	Delays in delivery;	Look at alternatives to share
details of	disputes.	Need to restart	risk;
agreement		procurement;	Distinguish between
		Possible cost of legal	essential and non-essential
		action.	goals and requirements.
Failure to	Inability to	Delays in delivery;	Establish baseline before
secure	finalise	Variations in cost;	negotiations;
mandatory	contract.	Inefficient use of	Distinguish essential goals
conditions		resources.	from others;
			Provide negotiators with

Table 12: Negotiations – risks, red flags, examples of non-compliance and preventive actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
			adequate training.
Failure to	Inability to	Delays in delivery;	Ensure potential suppliers
secure	finalise	Inefficient use of	aware of requirements
agreement in	contract.	resources;	before submitting
relation to		Requirement to	responses;
Contracts		negotiate with other	Compliance with laws and
Confidentiality		ranked suppliers.	regulations;
Policy			Confidentiality agreements.
Unfair or	Contract	Invalidity of contract;	Provide negotiators with
onerous	disputes	Legal action;	adequate training and
requirements		Poor supplier/customer	support;
on the tenderer		relationship.	Negotiate commercial terms
in the contract			Terms should be fair and
conditions			reasonable.
Failure to	Contract	Legal action;	Check final draft of contract
reflect the	disputes	Poor supplier/customer	with successful tenderer;
terms offered		relationship.	Keep records of all
and agreed in			negotiations and
the contract			agreements.
Inadvertently	Commencement	Expense of negotiating	Procedure in place to ensure
creating a	of contracts	out of the contract and	delegate's approval
contract	without valid	paying damages;	obtained first;
without the	approvals from	Legal issues.	Provide negotiators with
delegate's prior	appropriate		adequate training;
approval	authority from		Compliance with laws,
	both		regulations and approved
	contractual		policy and procedures.
	parties.		
No timeframe	Extensive time	Delay in the	Clear definition of
defined for	for this phase	procurement process;	timeframe.
negotation		Biased decision	
		process.	

١ Typical **questions** auditors could ask during their field work are: ۲ ٣ > Were fair and impartial procedures in place in relation to negotiations with the lowest ٤ selected tenderer? ٥ > Has the lowest tenderer been given opportunity to remove reservations, if any? ٦ > Has the negotiations committee been appointed by tender committee? ۷ > Has negotiations committee been declared any conflict of interests? ٨ > Are negotiations conducted on fair and reasonable manner? ٩ > Are all documents retained properly? ۱. > Have the members of the negotiations committee been given an adequate training to 11 negotiate in a proper manner? ١٢ > Has any checklist been prepared to ensure all processes adhered as per approved ۱۳ policies and procedures? ١٤ > Are the negotiations with selected tenderer acceptable as per applicable laws and 10 regulations ١٦ > Has the legal department been contacted for all legal issues? ١٧ > Are binding conditions included in the purchase order? > Have the terms of the contract been presented to a legal adviser? ۱۸ ۱۹ > Have the mechanism and methods of resolving contract disputes been determined in ۲. the event if they occur? ۲١ > Do penal requirements exist in the event that the supplier fails to supply at the right ۲۲ time, place and specifications? ۲۳ > Has the potential cost of legal proceedings been determined in the event of a deadlock ٢٤ between the parties? ۲0 > Has the purchase resulted in the same quality and specifications previously set for 22 purchase? ۲۷ > Are the negotiations in accordance with the target package and the actual ۲۸ requirements? ۲۹ > Are the wrongdoers charged with the resulting losses or has the contract been ۳. cancelled? ۳١ > Has a timeframe been defined for the negotiation process? ٣٢ ٣٣ To illustrate the danger of corruption at this phase of a procurement action an **example** ٣٤ based on the experience of a specific SAI is given: ٣0

During their fieldwork, the auditors reviewed the documents and noted management-initiated
 negotiations with not first ranked tenderer based on evaluation criteria. They had negotiations
 with some other tenderer. Due to this contract, value is higher and organization lost lot of
 money.

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٦ 6.2.5 Contract award

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A The contract award process objective is to award contract after the final agreement between
 the buyer and the supplier and after obtaining all approvals from appropriate authority. With
 this, contractual liability of the parties arises.

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Common and exemplary risks for this phase are the selection of an inappropriate resource / inappropriate product selection.

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The following table depicts the specific risks of this phase, associated red flags, examples of
 non-compliance and possible preventive actions.

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Table 13: Contract award – risks, red flags, examples of non-compliance and preventive actions

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Selecting an	Failure to fulfil	Legal issues;	Provide staff with
inappropriate	the contract.	No value addition or	appropriate tender
supplier		benefit from the	evaluation, financial and
		contract;	technical skills training and
		Additional expenses for	commercial expertise;
		retenders;	Improve evaluation
		Delivery delays;	procedures;
		Penalties.	Improve evaluation criteria
			and clearly identify them to
			tenderers in tender
			documents;
			Reject unacceptable offers;
			Perform financial, technical

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
			and company evaluations before awarding contract; Procurement Review Committee to review tender and selection process prior to awarding contract.
Selecting inappropriate product	Failure to meet the client's need	Legal issues; No value addition or benefit from the contract; Additional expenses for retenders; Delivery delays; Penalties.	Ensure users are involved in the evaluation/selection process; Improve technical evaluation procedures and train staff as appropriate.
Failure of either party to fulfil the conditions of the contract	Contract disputes. Failure to satisfy needs.	Delays in delivery; Downtime; Legal action. No benefit from contract; Additional expenses.	Ensure good contract administration and performance management. Hold regular inspections / meetings and ensure progress reports; Ensure all staff know responsibilities and conditions; Ensure good record keeping and documentation.
Inadequate management of the contract	Failure of contract.	Cost increases; Full benefits not achieved;	Maintain up-to-date agency procedures and practices; Ensure all staff are suitably

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
		Delivery of	trained and experienced in
		unsatisfactory product;	contract planning and
		Contract/supply	management.
		disputes.	
Unauthorised	Unanticipated	Contract disputes;	Ensure all contract
increase in	cost increases.	Full benefits not	amendments are issued in
scope of work		achieved;	writing;
		Contract/supply	Record all discussions and
		disputes;	negotiations;
		Additional expenses.	Confirm instructions in
			writing.
Commencemen	Noncompliance	Potential liability to pay	Confirm verbal acceptance
t of work by	with applicable	for unauthorised work;	of contract with written
the supplier	laws,	Possibility of legal action	advice;
before contract	regulations and	for perceived breach of	Accept all contracts in
is exchanged	approved	contract;	writing;
or letter of	policies and	Personal accountability	Ensure approvals are
acceptance	procedures.	for officials approved the	received before allowing
issued		commencement without	work to start.
		proper approvals from	
		appropriate authority.	
Unwillingness	Delays in	Delay in the starting	Seek legal redress if non-
of the supplier	delivery.	date of the project;	acceptance causes loss;
to accept the		Need to restart	Negotiate but retain
contract		procurement.	integrity of the contract.

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Typical **questions** auditors could ask during their field work are:

> Were fair and impartial procedures in place in relation to contract award?

Were employees adequately trained on commercial, financial and technical tasks?

What are the criteria for vendor evaluation and clarity for bidders in tender documents?

V > What is the mechanism by which unacceptable offers are rejected?

١	\triangleright	Are evaluation criteria developed in accordance with evolving technical or market
۲		conditions and overall economic situation?
٣	\triangleright	Did any checklist has been prepared to ensure all process adhered as per approved
٤		policies and procedures?
0	\triangleright	Were the legal department had been contacted for all legal issues?
٦	\triangleright	Are binding conditions included in the purchase order or contract?
V A		Have the terms of the contract been presented to a legal adviser and obtained the legal opinion?
۹ ۱.	\triangleright	Has the mechanism and methods of resolving contract disputes been determined in the
	K	event if they occur?
ו ו ז ר	<i>¥</i>	Are there penal requirements existing in the event that the supplier fails to supply at
		the right time, place and specifications?
۱۳		Has the potential cost of legal proceedings been determined in the event of a deadlock
1 2		between the parties?
10		Was the commencement of works only after valid legal agreement?
١٦		
11	To illu	strate the danger of corruption at this phase of a procurement action an example
١٨	based	on the experience of a specific SAI is given:
۱۹		
۲.	During	g their fieldwork, work commenced without obtaining approvals from appropriate
۲۱	autho	rity and without valid legal agreement. There was a dispute in making the payments to
22	contra	ctor and they went to court. Due to this, organization is suffered and paid extra
۲۳	mone	y ³⁴ .
۲٤		
20	6.3 P	ost-award Phase
۲٦	Post-a	ward project management commences upon award of the Project i.e. from the date of
۲۷	issue	of the Letter of Award to the successful bidder and ends after the completion of the

Project and expiry/termination of such Agreement. The Post-award objective is to consider performance monitoring of the contractor/successful bidder, relationship management with all ۲٩

³⁴ See also *infra*, example 6.3.3, the case including a kind of « Selecting an inappropriate supplier"

- Stakeholders, resolution to disputes if any, try to serve all the objectives set out in the
- Υ Agreement in the best possible manner.
- r The Post-award phase consists of three consecutive stages:
- ٤
- > the Contract Management Stage
- γ > the Order and Payment Stage
- v → Evaluation
- ٨
- ۹ 6.3.1 Contract management stage

The objective of contract management is to ensure that all parties to the contract fully meet their respective obligations as efficiently and effectively as possible, delivering the business and operational outputs required from the contract and providing value for money. It also protects the rights of the parties and ensures required performance when circumstances change. Contract management includes monitoring and documenting performance.

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Table 14: Possible risks, red flags, examples of non-compliance and preventive actions:

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Variations in price and foreign exchange	Cost overruns.	Reduction in international trade; Adversarial relations amongst stakeholders; Price inflating.	Agree on a formula for calculating variations; Agree on prices and the basis of prices (hedging).
Failure of either party to fulfil the conditions of the contract	Contract disputes.	Delay in the procurement process; Legal action; Additional expenses; Missing deadlines; Failure to satisfy needs; Delays in delivery; Downtime.	Ensure proper contract administration and performance management; Hold regular inspections / meetings and ensure progress reports; Ensure all concern units are aware of responsibilities and conditions;

Change in contract conditions to allow more time and/or higher prices for the supplier/bidder	Unjustified preference of a bidder.	Unjustified delay in the procurement process; Cost increases; Legal Action by unsuccessful bidders	Ensure good record keeping and documentation. Standardized terms of contract.
Product substitution or sub-standard work or service do not meet contract requirements	Incorrect performance of the contract.	Delivery of unsatisfactory product; Legal Actions and Liability. Delivery of an unsatisfactory product.	Standardized terms of contract; Establish and implement control of compliance with the contract requirements.
Penalty clauses missing from the contract	Signing an incomplete procurement contract	Procurement contract is not valid; Legal Action and Liability.	Establish standardized penalty clauses and control of compliance with the standardized penalty clauses before signing.
Lack of proper reporting and recordkeeping of changes in contract	Use of different contract variations.	Legal dispute; Adversarial relations amongst stakeholders.	Establish and implement reporting and recordkeeping control procedures.
Inadequate management of the contract	Contract supply disputes.	Budget overruns; Cost increases; Project remains uncomplete; Failure of contract;	Maintain up-to-date agency procedures and practices in progress report; Ensure all staff are suitably trained and experienced in

Commencemen t of work by the supplier before contract is exchanged or letter of acceptance issued Loss of intellectual property	Non compliance with applicable laws, regulations and approved policies and procedures. Loss of commercial opportunity; Unwarranted reliance on	Delivery of unsatisfactory product; Full benefits not achieved. Potential liability to pay for unauthorised work; Possibility of legal action for perceived breach of contract. Legal Action; Wastage of resources; Theft; Lost opportunities;	contract planning and management. Confirm verbal acceptance of contract with written advice; Accept all contracts in writing; Ensure approvals are received before allowing work to start. Ensure suitable clauses are included in the contract.
	supplier for product support.	Ineffeciencies throughout the entire value chain; Bottlenecks at key process points.	
Failure to meet liabilities of third parties (eg. Royalties or third party property insurance)	Damage to the agency's professional reputation; Liability disputes.	Breach of contract; Abandonment of the project; Legal action.	Check that all obligations are covered in the contract; Agree on responsibilities; Implement appropriate safety standards and programs.
Fraud	Misuse of resources.	Budget overruns; Project comes to a standstill/is abandoned;	Maintain an ethical environment; Maintain accountability

		Entire process has to restart (delays in the approved schedule); Legal action; Disruption to procurement activities.	procedure; Follow and maintain fraud control procedures.
Key personnel not available	Progress on project disrupted; Less expertise.	Low quality of work; Contract specifications not followed through.	Include requirement in specification and ensure compliance in post-tender negotiation; Know the market; Accept risk and manage possible delay.

Typical questions at the contract management stage auditors could ask during their field
 work are:

- Are standards and procedures in place for the negotiation and conclusion of
 procurement contracts?
- Are standards and procedures in place for reporting and recordkeeping control
 procedures?
- Are procedures and controls in place to ensure the completeness and legality of procurement contracts?
- Is the staff at the contracting authority aware and trained on the negotiation and conclusion of procurement contracts?
- γ^{r} > How is the delivery at satisfactory level of quality ensured?
- Have there been cases of contractors being unable to deliver at all or not delivering at satisfactory level of quality? How have the cases been handled?
- How are disputes with contractors handled?

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To illustrate the danger of corruption at this post- award phase an **example** based on the experience of a specific SAI is given:

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During their fieldwork, the auditors discovered that a very important supplier did not declare
 and pay VAT, social taxes, and did not comply with labour law of the country, though
 compliance with taxes and other laws is a mandatory condition.

The supplier answered that he respected the law of a third country, its affiliate being
 registered in a free zone where there is no taxes and no compulsory social security.

However, in its bid, he presented its self as "john doe –group" without referring to an off shore subsidiary. But the signatory of the contract was "john-doe-affiliate".

^A Therefore, the supplier had cheated while the contracting authority turned a blind eye.

The lack of monitoring laid during the phase of implementation – the supervisor didn't ensure
 the compliance with taxes and laws - but the contracting authority failed also at the signing
 phase – not ensuring the law that supplier claimed to comply with.

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15 6.3.2 Order and Payment stage

The objective of the Order and Payment Stage is to ensure that there are no deficient separation of financial duties and/or lack of supervision of public officials that may lead to false accounting and cost misallocation or cost migration between contracts, or late payments of invoices as well as false or duplicate invoicing for goods and services not supplied or for interim payments in advance of entitlement.

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Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Deficient	False	Receipt of goods and	Implement segregation of
separations or	accounting and	services are not in line	duties, i.e officials who
financial duties	cost;	with expected standards	examine the invoice
and/or lack of	Misallocation or	and at least two officials	against the goods and
supervision of	cost migration	were not involved in the	orders/delivery note be
public officials	between	verification of the receipt	different from those
	contracts.	of goods/services;	officials who give the
		Budget funds were not	payment order to the
		commited promptly prior	accounting department.
		to or during the award	
		of the contract;	

Table 15: Possible risks, red flags, examples of non-compliance and preventive actions:

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
		Over or under- evaluation of availability of resources.	
Lack of adequate controls of works, supplies and services provided by either internal or external audit	False accounting.	Late payments of invoice; False or duplicate invoicing for goods and services not supplied and for interim payments in advance of entitlement; Goods were not checked against the purchase order and the delivery invoice before payment.	Implement risk management with efficient controls; Regular evalutions of control mechanism.
False accounting and cost misallocation between contracts		Systematic completion reports for the certification of budget execution has not been prepared and delivery does not reconcile with the budget.	Implement systematic reports on certificatioin of budget execution and accounting.
Late payments and invoices	Random supervisory checks on payments were not done, also proof of outstanding payments were not monitored.	Delay in the procurement process; Litigation.	Implement systematic controls of paxments and invoices.

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
False or	Over or under-	Payments are not cross-	In instances where
duplicate	evaluation of	checked by the	purchase cards for small
invoicing for	availability of	accounting entity	value procurements were
goods and	resources.	afterwards;	used verify that the use
services		Budget funds were not	thereof is limited to
supplied		commited promptly prior	purchase of specified items
		to or during the award	and that expenditure is
		of the contract.	limited / controlled.
Systematic	Delivery does	Delay in the	Implement and control
completion	not reconcile	procurement process;	systematic completion
reports for the	with the	Legal action.	reports for the certification
certification of	budget.		of budget execution.
budget			
execution has			
not been			
prepared and			
delivery does			
not reconcile			
with the			
budget.			
Fraud	Misuse of	Budget overruns.	Maintain an ethical
	resources.	Project comes to a	environment.
		standstill/is abandoned;	Maintain accountability
		Entire process has to	procedure;
		restart (delays in the	Follow and maintain fraud
		approved schedule);	control procedures.
		Legal action;	
		Disruption to	
		procurement activities.	

^۲ Typical **questions at the order and payment stage** auditors could ask during their field

۳ work are:

- Is the contracting authority's business focus moving to other areas after the contract
 award, reducing the added value for the contracting authority in the arrangement or
 impacting on the timelines of delivery of goods or works?
- Is the contracting authority's financial standing deteriorating after the contract award,
 eventually endangering its ability to maintain the agreed quality requirements of the
 goods purchased or level of services?
- Y > Is staff of the contracting authority with knowledge of the contract transferring or
 ^ moving on, weakening the relationship?
- 9 > Is there a risk that the project vision might not be clear?
- Y Could the statement of project objectives be more realistic?
- Does the project scope define borders clearly?
- What project deliverables are defined and what might be under-defined?
- ۱۳

۱٤ 6.3.3 Evaluation

The results evaluation should be used to improve the corruption prevention system in public procurement. No system is perfect, controls can sometimes be avoided and structural weaknesses may not be timely identified. Therefore, it is necessary to analyse in detail the corruptive acts that have already occurred and to use the results to permanently improve the system.

Furthermore, the use of e-procurement could enhance the transparency of public
 procurement and facilitate access for all stakeholders to information on public procurement.
 E-procurement might reduce the opportunities for corruption, but sufficient care must be
 taken in the development of e-procurement plattforms to ensure confidentiality,
 accountability and transparaency.

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Table 16: Possible risks, red flags, examples of non-compliance and preventive actions:

Risk	Red flags	Examples of Non- Compliance	Preventive Actions
Failure to evaluate procurement and management processes	Possible failure in the future.	Cost overruns; Missing deadlines; Legal action; Compromised quality of product.	Develop systematic evaluation methods, techniques and evaluation criteria.

Risk	Red flags	Examples of Non-	Preventive Actions
		Compliance	
Failure to identify and address problems	Procurement objectives not achieved; Possible failure in the future;	Legal action; Missing deadlines.	Agree on performance criteria (with supplier and customer); Develop good relationships with suppliers; Include evaluation clause in the contract; Implement performance management strategies.
Failure to evaluate procurement and management processes	Failure to improve procurement and management processes.	Missing deadlines; Legal actions; Compromised quality of product.	Develop systematic evaluation methods, techniques and evaluation criteria.
Failure to identify and address problems	Procurement objectives not achieved; Possible failure in the future.	Missing deadlines; Legal actions; Compromised quality of product.	Agree on performance criteria (with supplier and customer); Develop good relationships with suppliers; Include evaluation clause in the contract; Implement performance management strategies.
Inadequate need analysis	Overstatement/ understatement of the need; Unrealistic timescales and schedules;	Cost/Budget overruns; Compromised quality of product; Waste of time.	Plan your procurement processes so that everyone on your team understands the protocols they need to follow to ensure all data is accurate, complete, and

Risk	Red flags	Examples of Non- Compliance	Preventive Actions
	Inadequate		up-to-date.
	budget;		
	Poorly-designed requirements.		

- Y Typical questions at the order and payment stage auditors could ask during their field
- ۳ work are:
- ٤ > Are the project's customers well understood?
- Are the project stakeholders clearly identified?
- Are the roles and responsibilities across the project team well documented and understood?
- \wedge > Is the project structured in a way where success is a achievable outcome?
- What are the strengths and weaknesses to the chosen approach for the project?
- Is the project sufficiently financed?
- Is the quality of the project clear and achievable and easily measurable?
- Do the project stakeholders have a good way to manage issues on the project as they
 will inevitably arise?
- 15 Does the project have any hard constraints?
- ۱٥

7 Conclusion

One of the most corruption prone government activities is public procurement. The reasons for this include "the volume of transactions and the financial interests at stake" as well as "the complexity of the process, the close interaction between public officials and businesses, and the multitude of stakeholders" (OECD, 2016). This Guideline aims to help auditors understand the corruption risks and red flags veiled in the intricacies of public procurement.

The procurement in various countries is governed by the established regulations and rules of
 each country whereby the rules and regulations may differ in matters of detail. Nonetheless,
 this Guideline provides practical guidance across boundaries and shall serve as a companion
 for auditors in auditing public procurement as part of the financial statements audit,
 compliance or performance audit with the objectives of uncovering and preventing corruption
 in public procurement.

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8 Annex

Editor	Name of Document	Link
ADB/OECD (Asian	Anti-Corruption	https://doi.org/10.1787/978926404133
Development Bank /	Initiative for Asia and	2-en.
Organisation for	the Pacific, ADB,	
Economic Co-operation	Manila (2007)	
and Development) Anti-		
Corruption Initiative		
Business anti-corruption	Public Procurement	https://www.ganintegrity.com/portal/tools/due
portal	Due Diligence Tool	-diligence-tools/public-procurement-due-
		diligence-tool/
Council of Europe	Civil Law Convention	https://rm.coe.int/168007f3f6
	on Corruption	
European Commission	Identifying and	https://ec.europa.eu/anti-
(study by PwC and	Reducing Corruption in	fraud/system/files/2021-
Ecorys)	Public Procurement in	07/identifying reducing corruption in
	the EU	public procurement en.pdf
European Commission	Anti-Corruption Report	https://ec.europa.eu/home-
	2014	affairs/system/files/2020-
		09/acr_2014_en.pdf
EU Directive	Directive 2014/24/EU	https://eur-lex.europa.eu/legal-
	of the European	content/EN/TXT/HTML/?uri=CELEX:320
	Parliament and of the	14L0024&from=EN
	Council of 26 February	
	2014 on public	
	procurement and	
	repealing Directive	
	2004/18/EC	
	(stages of public	
	procurement)	
EU Directive	Directive 2014/24/EU	https://eur-lex.europa.eu/legal-

	of the European	<pre>content/EN/TXT/HTML/?uri=CELEX:320</pre>
	Parliament and of the	14L0024&from=en
	Council of 26 February	
	2014 on public	
	procurement and	
	repealing Directive	
	2004/18/EC	
European Union	"Convention against	https://eur-lex.europa.eu/legal-
	corruption involving	<pre>content/EN/TXT/HTML/?uri=CELEX:419</pre>
	public officials",	<u>97A0625(01)&from=EN</u>
	Convention drawn up	
	on the basis of Article	
	K.3 (2) (c) of the	
	Treaty on European	
	Union on the fight	
	against corruption	
	involving officials of	
	the European	
	Communities or	
	officials of Member	
	States of the European	
	Union	
European Union	ACT 134/2016 Coll., on	https://sovz.cz/wp-
	Public Procurement,	content/uploads/2017/08/act-no
	Czech Republic	134 2016-collon-public-
		procurement.pdf
INTOSAI	GUID 5260 -	https://www.issai.org/wp-
	Governance of Public	content/uploads/2019/08/GUID-5260-
	Assets	Governance-of-Public-Assets.pdf
INTOSAI	GUID - 5270 -	https://www.issai.org/pronouncements/
	Guideline for the Audit	guid-5270-guideline-for-the-audit-of-
	of Corruption	corruption-prevention/
	Prevention	
OECD	Policy measures to	https://read.oecd-

	avoid corruption and	ilibrary.org/view/?ref=133 133216-
	·	
	bribery in the COVID-	hn3bqtlvkw&title=Policy-measures-to-
	19 response and	avoid-corruption-and-bribery-in-the-
	recovery	COVID-19-response-and-
		recovery& ga=2.121986824.20760616
		7.1638532239-
		<u>1349666158.1525699780& gl=1*1u1v</u>
		r0x* ga*MTM0OTY2NjE1OC4xNTI1Njk5
		Nzgw* ga F7KSNTXTRX*MTYzODU0Mj
		MzNy4yLjAuMTYzODU0MjMzNy4w
OECD	Prevention Corruption	https://www.oecd.org/gov/ethics/Corru
	in Public Procurement	ption-Public-Procurement-Brochure.pdf
	OECD, 2016;	
OECD	Recommendation of	https://www.oecd.org/gov/ethics/O
	the Council on Public	ECD-Recommendation-on-Public-
	Procurement	Procurement.pdf)
OLAF	Identifying conflicts of	http://m.esfondi.lv/upload/02-
	interests in public	kohezijas_fonds/Lielie_projekti/EK_vadl
	procurement	_par_interesu_konflikta_identif_publ_ie
	procedures for	pirk_EN.pdf
	structural actions - A	
	practical guide for	
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